

**PLEASE NOTE: ALL REPRESENTATIONS AND SUPPORTING EVIDENCE MUST BE SUBMITTED TO MANCHESTER CITY COUNCIL WITHIN 28 DAYS, STARTING THE DAY AFTER THE PREMISES IN QUESTION MAKES AN APPLICATION (TO FIND OUT THE CLOSING DATE CALL THE LICENSING UNIT ON 0161 234 4512)**

|  |                                  |  |  |
|--|----------------------------------|--|--|
| <b>ABOUT YOU</b>   |                                  | <b>PLEASE NOTE: LICENSING OFFICERS, LICENSING COMMITTEE MEMBERS AND THE APPLICANT CAN VIEW THE INFORMATION PROVIDED ON THIS FORM</b> |  |
| <b>Your first name (required)</b>                                  | <b>Your last name (required)</b> |  |  |
| Devon  | Bennett                          |  |  |
| <b>Your address including postcode (required)</b>                  |                                  |  |  |
| Trading Standards Service, 1 Hammerstone Road, Manchester, M18 8EQ |                                  |  |  |
| <b>Contact email address</b>                                       |                                  | <b>Contact phone no</b>  |  |
| Devon.bennett@manchester.gov.uk                                    |                                  | 0161 234 1540  |  |

|  |  |
|--|--|
| <b>ABOUT THE PREMISES</b>  |  |
| <b>Application Ref No. (if known):</b>   |  |
| LPA 295333   |  |
| <b>Name of the Premises about which you would like to make a representation:</b> |  |
| Co-Op Live   |  |
| <b>Address of the Premises (including postcode if known):</b>                    |  |
| Etihad Campus, Manchester, M11 3FF   |  |

|   |  |
|---|--|
| <b>YOUR REPRESENTATION</b>  |  |
| <b>Please outline your representation below and continue overleaf. This should be the likely effect of the grant of the licence / certificate on the licensing objectives on and in the vicinity of the premises in question. (Please continue on a separate sheet of paper if necessary)</b>   |  |
| <p>The Trading Standards Service has assessed the likely impact of the granting of this application taking into account a number of factors, including the conditions offered, operational manuals and times applied for and any potential risk that the granting of this application could lead to issues which do not uphold the licensing objectives specifically the prevention of children from harm.</p> <p>In response to the application, the Trading Standards Service have the following concerns:</p> <p>The application submitted, offers a set of conditions which relate to upholding the licensing objectives those specifically relating to the protection of children from harm consist of: A challenge 25 policy with acceptable forms of identification and a refusal log.</p> <p>Manchester City Councils Statement of Licensing Policy MS12 <i>Prevent underage sales of alcohol, including proxy sales</i>, states that effective and appropriate measures must be taken to ensure age restrictions are enforced at the premises. Examples given of this are details of what forms of ID are acceptable, the maintenance of refusal logs and staff training. MS12 continues stating that the licensing authorities preferred approach is a Challenge 25. This approach allows for a much stronger age verification policy as it is much easier for staff to distinguish if someone is 25 or older rather than 21. Documented staff training is also expected.</p> <p>Although operational manuals have been provided by the applicant, the applicant has not given sufficient detail on staff training relating to underage sales of alcohol. The information provided does indicate staff training will be given by bar managers, however, there is no information on how they will be trained. Further concerns are raised about when, how often and how staff training will be given, inline with MS12 of the Councils Policy.</p> <p>Section 9.1 of the Councils Licensing Policy also states: The authority considers there are particular risks associated with delivery services for alcohol. The authority expects measures consistent with relevant standards expected for licensed premises outlined in section 8 of this policy in conjunction with the specific provisions of this section:</p> <p>9.2 The authority expects operators to implement age-verification procedures at both the point of sale and delivery stages, with a Challenge 25 policy implemented at the point of delivery.</p> |  |

9.3 Particular attention should be paid to making it clear to customers that receipt of orders that contain alcohol must be by an adult. Retailers should ensure that delivery staff have been given appropriate training in procedures relating to requesting and identifying proof of age, and implement these procedures as standard.

9.4 Any promotional material including the name of the business and website should be consistent with the responsible sale of alcohol. Additionally, any website URL or telephone number to be used for orders is expected to be given to the licensing authority.

9.5 A zero-tolerance approach to new psychoactive substances (NPS) is also expected of operators.

9.6 The delivery of alcohol to problematic house parties causing local nuisance and disorder has been a problem in some areas of the city. Operators are expected to use their discretion to ensure that deliveries are refused in situations experiencing alcohol-related nuisance or disorder and to ensure that alcohol is not given to persons who appear drunk.

9.7 Where the authority's discretion is engaged following relevant representations, conditions restricting the operation of alcohol delivery services may be imposed by the authority where appropriate for the promotion of the licensing objectives.

The manuals also refer to alcohol deliveries and off-sales, it is presumed these will be done online or from a marketplace at the venue. There is currently limited information on this activity and how the licensing objectives will be upheld. Further information is now required from the applicant on how they will implement safe measure to protect children from harm if alcohol deliveries are planned as part of the business model.

Further information is also required from the applicant in relation to self-service. This term is mentioned in the operational manuals. However, there is limited information about this and therefore the risks associated with self service cannot be currently assessed as part of the consultation.

The applicant now needs to provide further information to support their application, to allow this service to be satisfied that children will be protected from harm when visiting the venue.

# GREATER MANCHESTER POLICE - REPRESENTATION

## About You

|                            |   |
|----------------------------|---|
| Name                       | <b>PC Alan Isherwood</b>  |
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## About the Premises

|  |  |
|--|--|
| Application Reference No.                  | <b>LPA 295333</b>                                    |
| Name of the Premises                       | <b>Co-op Live, Etihad Campus, Manchester M11 3FF</b> |
| Address of the premises including postcode | [REDACTED]   |

## Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence in relation to the above premises on the grounds of Prevention of Crime and Disorder and the Prevention of Public Nuisance, Public Safety and the Protection of Children from Harm.

Greater Manchester Police have assessed this application and we would make the following observations and raise the following concerns:

The application is seeking to allow the premises to trade for 24 hours a day including all licensable activities for events that are referred to as 'Non-Co-Op Live Events' and although not a direct consideration for the licensing subcommittee these hours do not align with the permitted planning hours.

Throughout the application it refers to these 'Non-Co-Op Live Events' and within the accompanying clarification document it states that these events are likely to be within the categories of • 2500 standing reception or club night in The Street; • 1,000 theatre style conference or seated entertainment occasion; • 320 banquet style dinner or • 256 cabaret style conference or comedy occasion.

The documentation doesn't expand on what these events will look like, so it isn't possible to make a balanced assessment as to whether the 4 licensing objectives are likely to be undermined. GMP are concerned that an outside operator could hire part of the premises to put on a high-risk event which they would then be able to run for as long and as late as they wished. Therefore, GMP would like to see a more detailed, more specific description of such events contained within the documentation.

Throughout the accompanying documentation it refers to detailed egress, dispersal and transport plans but these policies don't appear within the list of draft documents contained within the SharePoint so it isn't possible to comment on whether these policies will be effective and adequate and GMP would look for these policies to be published as soon as possible.

It is also of note that there are no Counter Terrorism plans /contingency plans/major incident plans which are currently available to scrutinise so any decision as to their effectiveness/robustness/scope cannot be made at this stage and GMP would want to have sight of these before any approval for grant of the licence could be considered.

From a Crime prevention point of view GMP do have concerns regarding the safety and vulnerability of intoxicated persons leaving the premises in the early hours of the morning.

Manchester City Council's Statement of Licensing Policy states at paragraph 7.2- In accordance with the section 182 Guidance, when setting out the steps they propose to take to promote the licensing objectives, applicants

are expected to obtain sufficient information to enable them to demonstrate that they understand: – The layout of the local area and physical environment, including crime and disorder hotspots, proximity to residential premises, and proximity to areas where children may congregate.

There is very little mention of the make up of the surrounding area within the application and accompanying documents to show that this has been considered and again GMP would look to see this information included in their policies.

The premises is next to a canal so GMP would like to see the mitigation of the risks that this poses, to potentially intoxicated persons using the towpath as an egress route in the early hours, included within their policies. This should include the risks of them falling into the canal as well as them potentially becoming victims of crime along these dark isolated routes.

GMP have concerns that in the early hours of the morning the transport network in that part of the city is virtually non-existent so there is a danger that large numbers of intoxicated persons who are not familiar with the area will walk into areas where they are more likely to become victims of crime, whether that be theft or robbery of their personal items or violent and/or sexual crime and as such GMP would expect this to be documented within one of the policies.

GMP would also like to see specific policy in relation to Zone Ex and the mitigation of the dangers that this area can present.

In summary, whilst GMP recognise that this premises will bring revenue, employment and an uplift to the area we do still need to see further detail within the documentation before we are satisfied that the grant of the premises licence won't undermine the 4 licensing objectives.

## Representation from Licensing Authority

**From:** Fraser Swift <fraser.swift@manchester.gov.uk>

**Sent:** 08 December 2023 12:16

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** 295333/CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF

### **295333/CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF, (Ancoats and Beswick ward)**

I am making this representation on behalf of the Licensing Authority in its capacity as a responsible authority.

Having assessed the proposed operating schedule and accompanying proposed licence conditions and Operations Manual documentation, we believe that amendments are required to the scope of the hours and activities and the conditions that will be attached to any licence, to promote the licensing objectives.

Our licensing policy supports the development of licensed premises in a way that enables Manchester to be a world-class city and one that is:

1. A safe city in which people are confident they will not experience threat or harm
2. A diverse city with a wide range of options and offerings available
3. An inclusive city that welcomes and enables everyone to participate
4. A vibrant city renowned for a lively and energetic atmosphere or ambience
5. A creative city, which is a source of innovation and cultural production enhancing city life.

As the licensing authority, we aim to promote the strategic aims of our licensing policy in promoting the licensing objectives locally. We recognise that the Co-Op Live Arena will be a major cultural asset for the city and forms an exciting new dynamic in the ongoing regeneration of East Manchester as part of the wider Etihad Campus alongside the Etihad Stadium and the Manchester Regional Arena.

The application proposes licensable activities with up to 24-hour permissions for operations differentiated between Co-Op Live Events and Non-Co-Op Live Events. Given the extent of the proposed licensable hours and having regard to the makeup of the locality, we consider that there is a need for greater clarity and distinctions made in relation to activities at the premises.

The Licensing Authority feels that, at this stage, the application lacks clarity, and the operating schedule in its current form is not robust enough and requires further refinement particularly because of the scale of the premises. Further discussion is required to enable appropriate consideration of the operational plans, to ensure that the proposed control measures are appropriate for the promotion of the licensing objectives.

Whilst the Licensing Authority understands the potential benefits the Arena can bring to the city and the local area, it is crucial that these benefits are balanced against the potential risks and impacts on the local community, and we consider that further consideration is required in this case to strike this balance.

We recognise that there are key times of night when there is a change in the local dynamics including the ease of access to public transport, and a changed compliance environment, such as noise thresholds. As the night goes on, different

demographics and night-life cultures emerge, and behaviours, service needs and risk profiles change.

A comprehensive approach encompassing infrastructural arrangements, effective management strategies, and robust approaches to risk assessment, is also crucial to ensure the venue can effectively mitigate the potential risks and to ensure that the licensing objectives are upheld.

It is essential to ensure safe and efficient arrangements are in place, particularly during late night activity, relevant to the operation of the venue in relation to (but not limited to) the increased foot traffic, late night activity, policing and security measures, risk of nuisance arising e.g. from noise, littering or local disruption, pedestrian safety, effective ingress and egress planning, and community engagement.

Conditions 3-6 relate to the establishment of an Operations Manual, which references such arrangements. We are supportive of this approach given the scale and breadth of operations at such a venue and it is an approach we have adopted with other major event venues in the city.

However, most of the content of the Operations Manual as proposed is subject to 'due consideration' of any feedback from the responsible authorities. Clearly, the policies and procedures within the Operations Manual are significant in respect of determining the venue's operational requirements. The Manual also incorporates 'Appendix 1 procedures', which must be approved by the Licensing Authority (subject to it not being unreasonably withheld) before licensable activities can be conducted at any full capacity Co-Op Live Event (proposed condition 5).

Establishing what matters are contained within Operations Manual documentation, particularly within the Appendix 1 Procedures, will have a bearing on our ability to ensure that operating measures appropriate for the promotion of the licensing objectives will be in place. Equally, the policies and procedures do not operate in isolation and will interrelate, and they will also need to be appropriate for the scope and scale of events at the arena. Conversely, the scope of events must be appropriate for the mitigation in place and having regard to the dynamics of the operating environment.

Having reviewed the proposed Operations Manual, there is a need for further development and review. Whilst there is scope within the proposed conditions for Appendix 1 procedures to be approved by the licensing authority, there are several aspects that we consider need further development, including (but not limited to) the application of relevant guidance; approach to risk assessment; event review procedures, egress and transport arrangements, training requirements, and we reserve the ability to seek to address any prospective requirements through licence conditions as necessary. Further, the Operations Manual would be expected to be implemented for any event activity, not just full capacity events.

We welcome further engagement with the applicant in respect of the above matters.

**FRASER SWIFT**

Principal Licensing Officer

**Licensing Unit**

Growth and Development

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**Licensing & Out of Hours Compliance Team - Representation**

|                  |   |
|------------------|---|
| Name             | Steven Titterton                                  |
| Job Title        | Neighbourhood Compliance Officer                  |
| Department       | Licensing and Out of Hours Compliance Team        |
| Address          | Level 1, Town Hall Extension, Manchester, M60 2LA |
| Email Address    | steven.titterton@manchester.gov.uk                |
| Telephone Number | 0161 455 1002                                     |

**Premise Details**

|                    |                                    |
|--------------------|------------------------------------|
| Application Ref No | REF 295333/CT4                     |
| Name of Premises   | Co-op Live                         |
| Address            | Etihad Campus, Manchester, M11 3DU |

**Representation**

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The Licensing and Out of Hours Team (LOOHT) have assessed the likely impact of the late night premises which will be known as Co-op Live, Etihad Campus, Manchester M11 3DU taking into account a number of factors. This includes the location of nearby residential properties, the hours applied for, Manchester City Councils statement of licensing policy 2021-2026, and any potential risk of the granting of this licence, that could lead to the undermining of the licensing objectives.

The new Arena is still in its construction stage so we have no historical data to assess against. The Arena is located on the Etihad Campus in Ancoats and Beswick wards in East Manchester, residential properties are across Alan Turing Way approx. 100m away, the vehicle entrance is via a large gate off Alan Turing Way.

The applicant has applied for the following:

Opening hours:

Mon to Sun 10am to 5am for 'Co-op Live Events'

Mon to Sun unrestricted hours for 'Non-Co-op Live Events'.

Non-Standard timings for all the above

On a maximum of 12 occasions per annum, extended hours will be permitted for Co-op Live Events, allowing licensable activities to be carried out 10am-10am i.e. 24/7 ( with LNR extended to 5am).

The supply of alcohol for consumption both on and off the premises:

Mon to Sun 10am to 4am for 'Co-op Live Events'

Mon to Sun unrestricted hours for 'Non-Co-op Live Events' .



Provision of late night refreshment:

Mon to Sun 11pm to 4.30am for 'Co-op Live Events'

Mon to Sun 11pm to 5am for 'Non-Co-op Live Events'

The provision of late night refreshment will take place both indoors and outdoors.

Provision of regulated entertainment (plays, films, indoor sporting events, boxing or wrestling entertainment, live music, recorded music, performances of dance and anything of a similar description to live music, recorded music or performances of dance):

Mon to Sun 10am to 4am for 'Co-op Live Events' as defined in the Application/conditions (essentially . large-scale events in the Auditorium Bowl)

Mon to Sun unrestricted hours for 'Non-Co-op Live Events' (i.e. activities in non-Bowl areas of the Premises and/or for smaller scale events in the Bowl) (Regulated entertainment in the external Podium will finish at 10.30pm at the latest.) Considering that there is such an extended period in which the premises intends to operate between we would expect a clearer explanation as to the varying activities that would take place at the premises.

The provision of regulated entertainment of indoor sporting events and/or boxing or wrestling entertainment will take place indoors only.

The provision of regulated entertainment of plays, films, live music, recorded music, performances of dance and anything of a similar description to live music, recorded music or performances of dance, will take place both indoors and outdoors. So, the premise is split into 3 areas and all 3 areas will or can be operated independently as a Licensed premise.

The LOOHT have also given consideration to Manchester City Council's Statement of Licensing Policy 2021 - 2026, specifically:

7.25 Where its discretion is engaged, the licensing authority will ensure that due consideration is given to the proximity of licensed premises not only to local residents and businesses, but also in relation to other licensed premises, to ensure they are located in a position that does not adversely affect their ability to ensure the promotion of the licensing objectives. The potential impact on any local residents will be an important matter for consideration.

7.26 Where premises are in the direct vicinity of local residential properties, and where its discretion is engaged, the authority will give particular consideration to measures proposed in the application in relation to prevent nuisance, such as:

- Prevention of noise or vibration escaping from the premises due to volume of music or plant and machinery noise
- Prevention of noise disturbance from people entering and leaving the premises (e.g. queue management, dispersal policy) – Prevention of disturbance by people outside the premises (e.g. smoking areas)
- Litter from the premises (This issue is considered particularly relevant in respect of late-night takeaways and smoking-related litter outside licensed premises)
- Disturbance caused by deliveries associated with licensable activities, including waste collection.

7.27 The leisure and night-time economy can be an important contributor to an area's appeal to work, live or visit there. However, each of our neighbourhoods is different to each other and services need to be flexible to meet these unique needs. For example, while doorstep access to a thriving late-night-time economy appeals to many living and working in the city centre, it will not be acceptable to those in other areas of the city.

7.28 Where its discretion is engaged, the licensing authority will give consideration to the appropriateness of hours applied for, having regard to the location of premises and their likely effect on the promotion of the four licensing objectives. While it is recognised that in some circumstances flexible licensing hours for the sale of alcohol can help to ensure that concentrations of customers leaving premises simultaneously are avoided, the licensing authority will consider restricting hours to ensure the promotion of the licensing objectives, subject to relevant representations being made in relation to the hours applied for, should the licensing authority deem this appropriate and proportionate following a hearing.

7.29 The authority considers that later hours will typically be more sensitive and higher risk in causing problems.

7.31 It is recognised that in spite of the quality of the operation of the business, where patrons are out of the control of the licensee, the lateness of the terminal hour for the premises will often be a contributory factor in the potential for disturbance.

7.32 Therefore, where its discretion is engaged, the authority will be mindful of the density of residential use in proximity to the premises and the level of risk of nuisance arising. The authority expects that terminal hours will normally be earlier to promote the licensing objectives for licensed premises located in areas with a higher density of residential property.

7.33 Later hours will generally be more appropriate within the city centre than other areas due to the developed infrastructure in respect of managing a later night-time economy, such as the comprehensive integrated CCTV network, increased access to public transport, cleansing services, and a more visible enforcement presence. In mixed-use environments, such as the city centre, noisier impacts are not always derived from actions of a small number of excessively antisocial individuals but can also come from large numbers of people going about the business of having a good time. While such environments will not be expected to be completely noise-free and peaceful environments, the authority considers that noise affecting residential properties should remain within tolerable levels such that home life remains viable and restful sleep a possibility.

7.34 Where noise nuisances can be clearly identified as arising from the activities of customers of a specific licensed premises, or there is risk identified upon application of such nuisance occurring, where its discretion is engaged, the licensing authority may reduce the trading hours of licensed premises on the grounds of their noise impact if it is determined that the licensing objectives will be undermined. Where objections are made to the

lateness of the terminal hour, it would be appropriate for an applicant to engage with local residents and other parties to try to address the issues raised. The licensing authority would strongly encourage applicants to engage proactively prior to the making of an application and as appropriate when an application is pending.

Considering Section 7.25 and 7.26. The premises is located less than 100m to the nearest residential street, Sutton Street. Therefore, it is likely that customers arriving to the premises, queuing to enter, and dispersing in the early hours could cause nuisance to local residents. This could lead to not only public safety issues but the use of horns and raised voices giving rise to public nuisance.

In Sections 7.27, 7.28, and 7.29 of the policy. Direction is given to consider the suitability of a late-night venue within areas of the city which are not the city centre. The premises locality to Sutton Street where local residents reside could give rise to public nuisance through activities associated with a multi-use arena such as noise from customers and taxis suggesting that this premises would not be suitable in this area operating 24/7.

Considering the points raised within sections 7.31, 7.32, 7.33, and 7.34. As per the attached image (ST01) the premises is located close to a residential area. However, consideration must also be given to the impact of other nearby residents when customers leave the premises late at night. Especially in a neighbourhood wards of the city. Upon dispersal of the premises post-midnight. The local transport is reduced. According to TFGM timetables trams only operate within the following times

|                     |                                |
|---------------------|--------------------------------|
| Monday to Thursday  | 06:00 to 00:00                 |
| Friday and Saturday | 06:00 to 01:00 (following day) |
| Sunday              | 07:00 to 00:00                 |

The last bus from Alan Turing Way (53 service) is at 23:29 and the next bus then starts at 05:19 the following morning, buses along Ashton New Road into the city centre cease at 23.54 and do not restart until 04:48 the following morning. There would also be no trams from the nearest tram stop, which is Etihad Campus. Therefore, the hours proposed would mean customers would solely rely on taxi services or walking routes to disperse the area in the early hours, which could allow for heavy traffic and congestion in an area which would normally be much quieter due to the area being a residential neighbourhood. LOOHT fear both public transport links would allow for groups to congregate giving rise to public nuisance to residents both at the bus stop on Ashton New Road and Alan Turing Way and the Tram Stop on the campus. During the weekend hours where it is likely that 23,500 people are dispersing, again Alan Turing Way, Ashton New Road and the Asda car park would become filled with Taxis collecting customers, and so it is likely taxis that park will cause obstruction waiting for collection and exacerbate the noise from customers and car engines for local residents on Sutton Street and the high rise apartment's off Sutton Street. We have considered the additional documents such as the Operations Manual and the Event Management Plan but we feel this lacks any significant detail as to how dispersal from the venue would be managed.

Section M and supplementary documents provided by the application allows the applicant to state how they propose to uphold and promote the licensing objectives. LOOHT have considered the conditions offered to mitigate the concerns raised from the Licensing Policy Sections. However, the LOOHT feel the draft licence conditions offered within the main application makes reference to “unreasonable” and “reasonable” a number of times and we feel these terms can be ambiguous, the hours applied for and a number of operation plans will not uphold or promote the licensing objectives. It is likely that the granting of this application will give rise to public nuisance for residents.

Concerns are also raised at this point with a number of documents that appear to be missing or incomplete, when referenced, in what has been submitted. Of note we expect further detail in both the Training Plan and Alcohol Management Plan with a venue of this capacity and variance of events these documents, in particular should provide clearer detail as to how customers of the venue will be safeguarded against associated risks.

With regards to the Licensing Policy and the application submitted. The Licensing and Out of Hours Team ask that the application is refused in its current format but am happy to work with the applicant to resolve our concerns.

Recommendation: Refuse Application

ST01



## Department of Public Health - REPRESENTATION

### About You

|                            |  |
|----------------------------|--|
| Name                       | Submitted on behalf of David Regan (Director of Public Health)   |
| Address including postcode | Department of Public Health<br>Manchester City Council<br>Manchester Town Hall Extension<br>Albert Square<br>M60 2LA |
| Contact Email Address      | phregulatory@manchester.gov.uk   |
| Contact Telephone Number   |  |

### About the Premises

|  |   |
|--|---|
| Application Reference No.                  | 295333/CT4                                      |
| Name of the Premises                       | Co-op Live                                      |
| Address of the premises including postcode | <i>Etihad Campus<br/>Manchester<br/>M11 3FF</i> |
|  |   |

### Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

The Department of Public Health would like to submit a representation against the above licence application.

Public Health have concerns that approving this licence in its current form, to allow the sale of alcohol 24 hours a day from multiple outlets within the venue, some of which will be allowing self-service, could undermine the following licensing objectives:

- 1. Protection of children from harm**
- 2. Prevention of crime and disorder**
- 3. Prevention of public nuisance**
- 4. Public safety**

On review of the application, there is a lack of clarity around the number of outlets selling alcohol in the venue, the strengths of alcohol being sold, and the timings for which alcohol will be sold from each outlet. The application requests the ability to sell alcohol 24 hours a day (Monday to Sunday) for 'non-Co-Op Live Events' and 10am-4am (Monday to Sunday) for 'Co-op Live Events'. Increasing the hours during which alcohol is available is likely to lead to increases in alcohol consumption. This not only has negative impacts on those drinking alcohol, but on their families and the local community. The local area has higher than average rates of alcohol attributable admissions to hospital and there are concerns that approving this licence to allow the sale of alcohol 24 hours a day could compound issues of alcohol related harm in this community.

Additional concerns raised on review of the application will now be considered against the licensing objectives which we believe may be undermined.

**LO: protection of children from harm**

Although the applicant refers to 'safeguarding training' and a 'safeguarding plan' there is limited detail provided in relation to this, with no mention of a safeguarding policy and thus we cannot be assured that the venue will operate in such a way as to protect children from harm.

The lack of detail about how self-service will operate to prevent the sale of alcohol to underage or already intoxicated individuals raises concerns about the potential for underage drinking and harm to vulnerable individuals.

Sufficient detail is not provided by the applicant on staff training; how all staff responsible for sale of alcohol will be trained, where this training will be documented and the regularity of this training; to ensure the safety of attendees and the prevention of proxy sales and alcohol sales to underage or intoxicated individuals. More detail is also needed in relation to how intoxicated individuals will be managed to ensure there is no direct or indirect harm to children.

Although Co-op live pertains to being a "no smoking venue" there is no reference to how this will be managed i.e. a documented smoking policy. It is unclear whether vaping will be allowed or how this will be managed, given there are concerns about the marketing of vapes to children and the harm vaping can have on their health long term. Therefore, a venue that lacks a clear policy on smoking and vaping could undermine this licensing objective.

**LO: prevention of crime and disorder**

We know that increased alcohol consumption increases the risk of domestic violence and other violent crimes. A higher proportion of violent crimes occurring in the evening and early hours in the morning involved alcohol. Therefore, allowing alcohol to be sold over a longer period, during later hours in the night (with a provision of 24 hours a day for non- co-op live events and up to 4am on 'co -op live events') across multiple outlets, could increase the risk of crime and disorder in the area.

Public Health are concerned in relation to the safety of customers and staff, particularly those who will be leaving the venue late at night, when there is currently limited public transport options and safe routes, which could mean individuals may be more at risk or vulnerable to becoming a victim of crime. It is also unclear whether there are policies in place in relation to welfare and vulnerability of staff and visitors, and if staff training for all personnel will cover these topics given the operational hours of the venue.

There is limited detail in relation to safety messaging being communicated to the public prior to and during events given the capacity of visitor numbers expected.

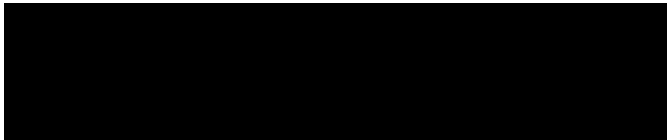
**LO: Prevention of public nuisance**

The area in which this application is being made is in a residential area. The expected visitor numbers are to be under 10,000 for non-Co-Op live events and for Co-Op live events to be an audience of 10,000 or more. There is limited detail on the nature, type and frequency of non-Co-Op live events where alcohol sales are requested for 24 hours. This will create a public nuisance through increased noise, increased litter, increased traffic, parking, increased footfall in an area late at night, all of which may create difficulties for local residents. Therefore, allowing this application in its current form would cause a public nuisance.

**LO: Public safety**

The application does not discuss water safety training despite the proximity of the venue to the canal along with the risk of individuals who may be intoxicated or under the influence of alcohol.

Although the applicant refers to first aid training, this is limited, nor does it provide information on the number or location of defibrillators, or that staff will be trained to use these.



8 December 2023

Manchester City Council  
The Licensing Unit  
PO Box 271  
Manchester  
M18 8YU

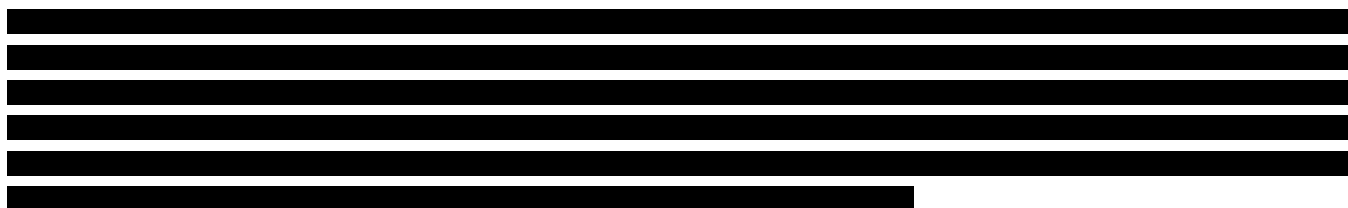
BY POST & E MAIL: [premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)



Dear Sirs

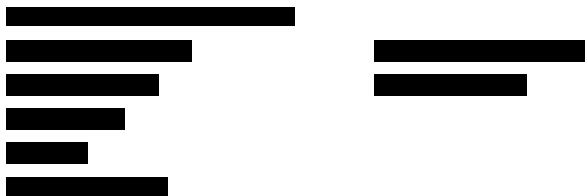
**Premises Licence (New): Co-op Live**  
**Reference: 295333/CT4**  
**Premises: Co-op Live, Etihad Campus, Manchester, M11 3FF**  
**Applicant: Eastlands Arena Limited**

We refer to the above application for a premises licence in respect of the Co-op Live Arena.



**Summary of Concerns**

After no public consultation that we are aware of (aside of the planning process), the application has been submitted with disappointingly inadequate time for due consideration of the issues. The applicant is seeking to host its first public event at the premises on 3 May 2024, and the Licencing Committee would quite reasonably expect a competent operator to hold test events with a sizeable capacity in the months prior to its first official event (i.e in March and April 2024) to ensure its operating plans and procedures have been adequately tested.



We also note one of the conditions proposed by the applicant (condition 3) is that "*The Premises Licence Holder shall, at least 4 months prior to operating the Premises for licensable activities for the first time, submit its draft Operations Manual to the Responsible Authority Contacts for their feedback.....feedback shall be given due consideration....before adoption*". Please can you confirm whether the draft Operations Manual has already been provided to the Responsible Authority Contacts to allow sufficient time for consideration and feedback?

In any event, it is not appropriate (or lawful) for such an important document to be deferred until after the licence is granted. Section 17(4) of the Licensing Act 2003 requires an applicant for a premises licence to set out in full in their operating schedule all the steps they propose to take to promote the licensing objectives. That requirement is not satisfied by proposing a condition that allows for some of those steps to be set out in a document at a later date, after the licence is granted.

The lateness of the application and the seriousness of the issues which require consideration, particularly in relation to a venue of this size, will no doubt put immense pressure on the Responsible Authorities and others, with no apparent good reason.

We note the applicant makes reference to The Green Guide in the application paperwork. This requires the staging of "Test events" for new grounds or where major alterations have taken place (section 3.35), with a list of 12 factors to be monitored, including the operation of all new safety equipment, crowd flows, stewarding operation and medical provisions. "*Where applicable, the test event will also need to meet the requirements of the certifying authority...During test events it is important for representatives of the certifying authority and, if possible other members of the Safety Advisory Group to assess all the new safety systems in place and to observe how spectators interact with their new surrounding [...] A full debrief of the test event should then take place prior to the issuing of a final safety certificate.*" The intended public opening date in May offers very little time to complete this process, which is an obvious and serious risk to public safety.

We are extremely concerned by the absolute failure of the application to promote the four licensing objectives, with no effective scheme of conditions to provide any comfort or assurance. The conditions that have been proffered seek only to delegate responsibilities to a sub-delegate safety group, where no transparency or certainty will be known about these important issues at the time the Licensing Committee considers this application. That delegation process lacks any transparency and fails to promote the licensing objectives.

## **Licence Plan**

A copy of the licence plans submitted with the application has been requested from the Licensing Authority, however only the "site plan" has been provided. We note reference in the application paperwork to "*illustrative level plans*". Regulation 23(1) of The Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005 requires an application for a premises licence to be accompanied by a plan compliant with the requirements of Regulation 23(2) and (3). In the event the application plans do not comply with those requirements, the application is invalid. A definitive, not illustrative, plan is an integral part of a premises licence, and is required by law at the application stage to ensure the responsible authorities are able to consider the adequacy (or not) of the operating conditions.

## **Integration with Planning**

The associated planning application for the Co-op Live Arena (Application reference 126431/FO/2020) was validated on 31 March 2020 and decision notice published on 23 October 2020 ("**Planning Permission**"); over four years before this application was submitted.





Whilst the Statement of Licensing Policy (“**Policy**”) provides (at paragraph 3.47) *“The licensing process is separate from planning and building control regimes and shall be properly separated to avoid duplication and inefficiency”*, given the scale of the premises and intended use, it is appropriate to signpost to the Licensing Sub-Committee the key issues raised in the seven month planning process as significant issues in determination by the Committee’s planning colleagues. Indeed, in *Forster v the Secretary of State for Communities and Local Government and Ors* [2016] EWCA Civ 609 the Court of Appeal made clear (at [24]) that:

*“while a licencing committee is not bound to follow a planning decision-maker’s conclusion, nor vice versa, each will and should have regard to the other where both make decisions in the same context”*

The applicant has relied on the imposition of conditions on the Planning Permission as justification for not repeating these on the premises licence. Furthermore, and as already indicated in the application papers, an application to vary the planning permission may be made. To ensure continuity of appropriate conditions governing the use of the premises, all appropriate conditions should be contained on any premises licence granted.

**Licensing Objectives**

At the outset, subject to the Licensing Authority being satisfied this is a valid application (see Licence Plan above), we wish to make it plain that this representation is not an objection per se to the grant of an appropriate premises licence; our representation is designed to ensure that any premises licence granted includes appropriate permissions and conditions to ensure that the venue operates safely and in accordance with the licensing objectives.

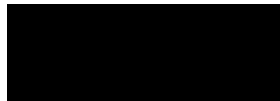
*“The authority recognises that licensed premises and activities can play an important role in ensuring the vitality and prosperity of the city in terms of economic growth, additional employment opportunities and improved physical environments. **However, if not managed carefully, negative impacts can arise.** Licensed premises are expected to be an asset to their local area through the promotion of the licensing objectives.”* Policy Section 7 – Local Factors – paragraph 7.1 (Emphasis added). Any premises licence granted should contain appropriate conditions (including hours) for the use of the premises as a licensed venue.

**Concerns and Policy**

As drafted, the application links governance of the licence to an (unseen) Operations Manual, Generic Event Management Plan, Noise Management Plan and there are no detailed condition proposed in the application, and those which are offered is too vague and fail to support the licensing objectives.

We are surprised that the operator of a 23,500 capacity venue has not sought to include any conditions relating to fundamental operational and/or safety matters, including (without limitation):

1. Fire safety
2. Medical risks
3. Crowd management (including ingress and egress procedures)
4. Crisis management
5. Child welfare / vulnerable persons
6. Requirement to undertake risk assessments (in respect of individual events and the venue itself) and to implement appropriate mitigation measures
7. Requirement for protective security measures to address identified vulnerabilities



8. Requirement to engage with Counter Terrorism Security Advisors & to undertake regular reviews of security arrangements
9. Requirement to have SIA accredited staff wearing clearly identifiable uniforms
10. Requirements to comply with Data Protection Laws (particularly in relation to CCTV operations)
11. Special effects usage and storage
12. Requirement to participate in Manchester City Council Safety Advisory Group

Manchester City Council's website helpfully provides sets of model conditions which include the categories identified above. The applicant does not appear to have had due regard to the model conditions in preparing its draft, and, as a consequence, the proposed conditions lack detail and entirely fail to reflect the risks arising from the operation of a large scale Arena. The apparent lack of attention given to the proposed licence, both in terms of the lateness of the application prior to proposed opening, and the scarcity and imprecision of the conditions, are alarming.

### Public Nuisance

1. Condition 14 of the Planning Permission stipulates that the '*arena shall be open for event and hospitality use in accordance with the hours as specified in the approved Operating Schedule and Event Management Plan v1.3....which shall include normal operation for events and hospitality between the hours of **0900 and 0000 Monday to Sunday**.....Extended hours for a full arena event will only be acceptable on a maximum of 25 occasions per annum*'. (Emphasis added).
2. The proposed opening hours of 1000 to 0430 / 0500 in the current premises license application for "Co-op Live Events" would mean that Co-op Live customers would be driving / meeting taxis / walking through the nearby residential areas in Eastlands between the hours of 10.30pm and 4.30-5.30am Monday – Friday. This will create significant additional noise nuisance for residents. In addition, and not envisaged at all in planning, is the proposed *unlimited Monday to Sunday 24/7 use* for non "Co-op Live Events", which can include non-bowl events to capacity of 9,999. The draft conditions note that the premises will not be used for licensable activities until an appropriate Noise Management Plan has been approved by Environmental Heath. Please can the Licensing Authority confirm whether a draft Noise Management Plan has already been submitted for approval and whether this includes provisions for monitoring of noise to ensure no public nuisance arises?
3. The concerns of the Planning Committee regarding impacts on the residential amenity remain relevant and valid and provide appropriate and compelling evidence that the 24/7 use proposed by the application is unwarranted and can only undermine the licensing objectives. No justification or mitigation has been offered by the applicant to the departure from the hours imposed by the Planning Committee as appropriate for the residential amenity. If a premises licence is granted, we urge, at the very least, the Licensing Committee to reflect the terms of the Planning Permission on the premises licence to ensure the planning condition is adhered to, particularly (but not exclusively) in respect of permitted hours. The council's own Licensing Policy records at paragraph 7.29 "*The authority considers that **later hours will typically be more sensitive and higher risk in causing problems***." This is expanded further in the Policy (emphasis added):

*7.29 The authority considers that **later hours will typically be more sensitive and higher risk in causing problems**.*

*7.30 Applicants are **strongly encouraged only to apply for hours that they realistically intend to operate, as later hours are typically more likely to attract objections**.*

[REDACTED]

7.31 It is recognised that in spite of the quality of the operation of the business, where patrons are out of the control of the licensee, **the lateness of the terminal hour for the premises will often be a contributory factor in the potential for disturbance.**

7.32 Therefore, where its discretion is engaged, the authority will be **mindful of the density of residential use in proximity to the premises and the level of risk of nuisance arising.** The authority expects that terminal hours will normally be earlier to promote the licensing objectives for licensed premises located in areas with a higher density of residential property.

4. The applicant's planning application acknowledged that bus services were insufficient to meet demand and proposed private shuttle services to and from the Arena. However, there is no reference to shuttle services in the current premises licence application. The provision of shuttle services would likely help reduce the likelihood of customers driving to the Arena and parking their cars in nearby residential areas (causing a nuisance to local residents). We would urge the Licensing Committee to include a condition to this effect to reduce the public nuisance caused by customers parking in residential areas.
5. As the Licensing Committee will be aware, 581 objections were received to the planning application and local residents were particularly concerned about:
  - a. Noise, rowdiness, litter and people urinating
  - b. Lack of car parks
  - c. Light pollution
  - d. Cars and pollution
  - e. Traffic issues when people drop off and pick up passengers
  - f. Impacts of additional traffic on non-Arena users
  - g. Stretching police resourcing
  - h. Clashes with Manchester City home games
  - i. Increased risk of crime
6. It is not clear from the licensing application how these concerns which relate directly to public nuisance will be adequately addressed, particularly in respect of a proposed 24/7 operation. That approach, with respect, is unsustainable with an application of this magnitude in a residential area.
7. Furthermore, the provision of licensable activities both indoor and *outdoors* alongside the hours applied for activates Manchester Standard 8 (Prevent noise nuisance from the premises) – both in terms of noise breakout from the Premises and noise emanating from customers themselves – accessing and dispersing from the premises and use of external space. Associated noise from servicing the premises further arises to which Manchester Standard 10 applies. The proposed conditions are wholly inadequate to address these issues.

#### Prevention of Crime and Disorder

8. As set out above, the current premises license application proposes opening hours between 1000 and 0430 / 0500 Monday to Sunday, 365 days a year for Co-op Live Events and 24/7 for all other events (maximum capacity 9,999 in relation to events in the bowl).
9. If the Arena remains open until 4.30am – 5am (or 24/7 for non Co-op Live Events), will Greater Manchester Police ("GMP") resources which have been deployed to the venue to support private security in respect of an

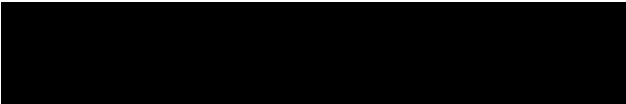
[REDACTED]

event (which will typically conclude between 10.30pm and 11pm) remain within the Eastlands area in order to manage any anti-social behaviour and crime which occurs?

10. If police resources will be allocated to serve the Eastlands community until 4.30-5am (or 24/7 for non Co-op Live Events), has GMP committed to allocating additional resources to the city centre to mitigate the risk of a delay in response times as resources will need to be deployed from Eastlands to the city centre to respond to any reports of crime and anti-social behaviour taking place in the city centre?
11. If GMP has not allocated additional resource, or resources will be diverted from Eastlands to the city centre shortly after conclusion of an event (at approximately 11pm), how will GMP promptly respond to reports of anti-social behaviour or crime taking place at or around the Co-op Live between 11pm and 5am (or beyond)?
12. Will additional CCTV be installed within nearby residential areas to help identify any criminal activity and perpetrators? If so, how will this be balanced against the rights to privacy of the residents in that area? If not, how will criminal activity be identified? (for example, will GMP be deploying additional resource to patrol these areas?).
13. Given the scale of the premises and the anticipated number of customers, we are concerned that the Operating Schedule and proposed conditions do not include a search and screening policy and this should be remedied by appropriate conditions. There should also be a detailed Counter Terrorism Plan in accordance with Policy Sections 2 (Working to prevent the threat of terror) and Section 12 (Premises Licences for large scale public events).

#### Public Safety

14. The planning permission in respect of the Co-op Live Arena recognised the risks which would likely arise from events taking place at the Co-op Live and the Stadium simultaneously.
15. Condition 13 of the planning permission provides that '*...there shall be no more than 15 arena events per year which take place at the same time as events at the Etihad Stadium (of which no more than 5 would coincide with the evening peak)*'.
16. The current licensing application states that '*where a Co-op Live Event is scheduled to take place concurrently with a Stadium Event, specific consideration shall be given by EAL Management in liaison with the Stadium operators and other Campus stakeholders to identify and address any likely implications for the promotion of the four Licensing Objectives at the Premises*'.
17. It is not clear whether the applicant considers that the conditions reasonably and sensibly imposed by the Planning Committee are no longer valid. We consider that the restriction of no more than 5 events coinciding with the evening peak is reasonable to help mitigate the risks arising from:
  - a) **Crowd safety** - approximately 75,000 people converging within a small space;
  - b) **Safeguarding** - young audience profiles attending music event navigating through football fans. A specific concern when Category C High risk football matches are played especially when matches involve clubs with known hooligan risk elements;
  - c) **Volume of Event Traffic and Production Traffic** - nuisance to residents; disruption to strategic road networks;
  - d) **Security and Stewarding Provision** - no assessment has been made as to whether there is adequate resilience in the local event security industry to resource such a large coinciding operation; and



- e) **Crowd Management** - There must be sufficient space allocated to manage crowds including adequate search and screening.
  
- 18. The maximum Metrolink capacity is 4000 persons per hour and Metrolink and local train services end at midnight. If an event at the Co-Op Live finishes promptly at 10.30pm, the maximum number of Co-op Live customers that could return to the city centre using the Metrolink in order to utilise onward public transport options (Metrolink connections and local train services) is 6000 (assuming no users other than Co-op Live customers, i.e no residential use). Policy paragraph 7.37 notes: *“Consideration should be given to the effective availability of transport in relation to the premises, including the proximity of public transport such as rail services, Metrolink, night buses and taxi ranks (including if they are marshalled or not and between what times), in order to ensure customers are able to get **home safely and without causing disturbance.**”*
  
- 19. As the capacity of the Co-op Live is 23,500, a significant number of customers will have to use alternative transport (walking, bus or taxi) to return to the city centre. We are concerned that there is a risk that customers will be unable to make local onwards public transport connections in time, and may be effectively stranded in the city centre at night. This risk is exacerbated if any event at Co-op Live continues beyond 11pm on the basis the walking route will take at least 50 minutes (we estimate significantly longer due to the volume of people who will likely walk). Regrettably, we are unable to suggest a mitigation measure which adequately addresses this risk but anticipate that the applicant will have considered this issue and would invite the Licensing Committee to explore this issue further.
  
- 20. Due to the limitations of the public transport infrastructure serving the Co-op Live Arena, it is reasonably foreseeable that a significant number of customers will walk to / from the Co-op Live to the city centre.
  
- 21. The Licensing Authority will be aware that the walking routes from the Co-op Live to the city centre are unsafe at present, involving a combination of:
  - (a) A662 Merrill Street
  - (b) Hanover Street
  - (c) Butler Street
  - (d) A62 Oldham Road
  - (e) Great Ancoats Street
  - (f) A664 Rochdale Road
  
- 22. These are busy roads with narrow pavements. It will not be possible to close these routes to traffic to allow customers to walk along the road, and the vast majority of customers will be walking in the same direction (towards onwards Metrolink and local train connections, at Manchester Victoria and Manchester Piccadilly) rather than dispersing in different directions.
  
- 23. The licensing application does not propose any measures to ensure these walking routes are safe, particularly at night. We would invite the Licencing Committee to impose a condition which requires an appropriate number of stewards to be posted along one or more designated safe walking routes in order to assist Co-op Live customers to make their way back to the city centre. In addition, we would suggest that these stewards should be capable of providing emergency first aid in the event of any pedestrian and road traffic accident which occurs whilst large numbers of Co-op Live customers are walking the designated route(s).
  
- 24. As set out above, it is reasonably foreseeably that a significant number of customers will seek to walk from the Co-op Live to the city centre. The alternative to the busy road routes (set out above) is the route along the Ashton canal. We consider this to be an unsafe walking route and would therefore invite the Licensing



Committee to either impose a condition requiring the applicant to post an appropriate number of stewards along the canal route, together with temporary lighting measures and barriers between the canal path and the canal, to reduce the risk of accident or injury to Co-op Live customers or to require a temporary closure of this route on event dates. We have enclosed photographs of this route to illustrate our concerns and this issue will no doubt be at the forefront of the Licencing Committee's minds following the tragic death of two men who were pulled from a canal in the Greater Manchester area 10 days ago.

25. There is an absence of a protect duty and proposed licence conditions ensuring the same pending the enactment of Martyn's Law. This should be addressed by use of the City Council's Martyn's Law Model Conditions. Furthermore, given the scale of the Premises and events and numbers of anticipated customers, we are concerned that there are no conditions offered which require a minimum event medical requirement. The Operational Plan makes reference to first aid rooms, but does not contain a medical plan.

### Protection of Children From Harm

26. As set out above, with public transport options insufficient to meet demand, there is high likelihood that children and young people will walk to / from the Co-op Live along a route that is unsafe, particularly in the dark and poor weather conditions. We would invite the Licensing Committee to impose a condition which requires an appropriate number of stewards to be posted along one or more designated safe walking routes in order to assist children and young people to find their way.
27. For the reasons set out above, we consider it highly likely that a significant number of Co-op Live customers will walk to / from the Co-op Live. We anticipate that a high volume of people, en masse, may intimidate children who are playing in local parks and neighbourhoods in the evening. We would invite the Licencing Committee to impose a condition which requires the applicant to post a steward within these areas to provide reassurance to local residents and to be a point of contact to report any anti-social behaviour or resident concerns. We anticipate that GMP will provide appropriate resources to support the applicant in this regard.
28. Manchester Standard 12 (Prevent underage sales of alcohol, including proxy sales) also applies, exacerbated by the wide permission sought in terms of scale and scope for the sale of alcohol. Given the scale of the Premises and the absence of details in terms of from where alcohol will be sold and appropriate conditionality governing the same, we would invite further information from the applicant on where alcohol sales will take place and how they will be managed and urge the Committee to impose appropriate conditions on the premises licence.

### **Conclusion**

The absence of a clear and distinct set of conditions contained on the face of the premises licence, in favour of a deferred reliance on referenced documents and meetings to which the applicant "shall have proper regard" (proposed condition 22) is contrary to s.17(4)(g) of the Licensing Act 2003 (requiring an applicant to set out all the steps they propose to take to promote the licensing objectives), s. 24 of the Licensing Act 2003 (in particular section 24(2)(f) requiring the licence to specify the conditions subject to which the licence is issued) and Regulation 33 and Part A of Schedule 12 of SI 2005 No. 42 in relation to the form of the licence and information contained within it.

This is confirmed by paragraph 1.16 of the Section 182 Guidance<sup>1</sup> and demonstrated by the decision of the Court in *Crawley Borough Council -v- Stuart Attenborough, Angela Attenborough* [2006] EWHC 1278 (Admin)

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<sup>1</sup> "Must be precise and enforceable; must be unambiguous and clear in what they intend to achieve"

which supports the view that licence conditions need to be **specified on the face of the licence document**. In his judgment, Lord Justice Scott Baker stated (emphasis added):

*6. As to the clarity of conditions [...] Let me say a brief word in general terms. It is important that the terms of a premises licence and any conditions attached to it should be clear; not just clear to those having specialised knowledge of licensing, such as the local authority or the manager of the premises, but also to the independent bystander such as neighbours, who may have no knowledge of licensing at all.*

*7. The terms of a licence and its conditions may of course be the subject of enforcement. Breach carries criminal sanctions. Everyone must know where they stand from the terms of the document. It must be apparent from reading the document what the license and its conditions mean. [...]*

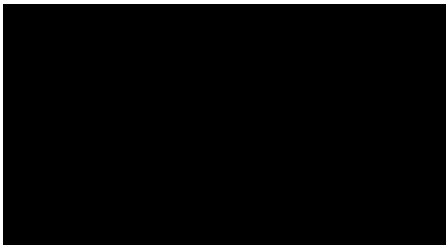
There is so little detail in the current application that it is impossible for both the responsible authorities and interested parties to properly evaluate the impact on them and the licensing objectives.

For the reasons stated above, we therefore object to the grant of the application.

We should be grateful if you would kindly acknowledge receipt of this representation and keep us informed on the progress of this application, including the date of Licensing Sub-Committee once scheduled and the deadline for submitting submissions for that hearing.

If we can be of any further assistance to the Licencing Committee in the meantime, please do not hesitate to contact me.

Kind regards



[Redacted signature and name]



Photos submitted in support of above representation











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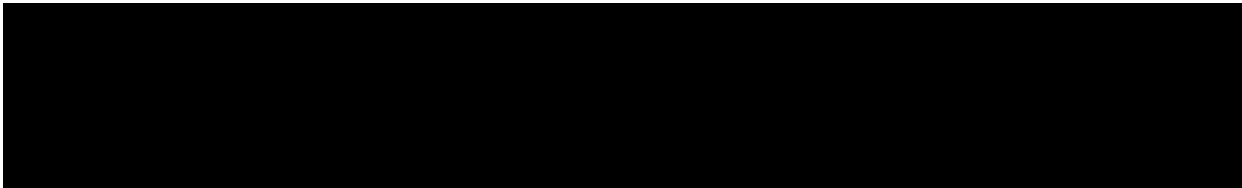
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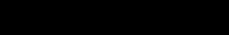
**Premises:** Co-op Live, Etihad Campus, Manchester, M11 3FF

**Applicant:** Eastlands Arena Limited

8 December 2023

To whom it may concern,



 has taken this application and the plans provided into consideration. Regrettably, based on the documents available to us, we feel that it is not clear what the licence application intends to licence or what activity might ultimately result. As such, at the present time based on the information available to us, we feel obligated to submit this objection. We strongly recommend that the licensing committee should seek further details from the applicant which explore these issues so that a full understanding of the intent of the application can be made. In the event that process is followed, we would be prepared to consider this current objection once we have a full understanding of the nature of the application.

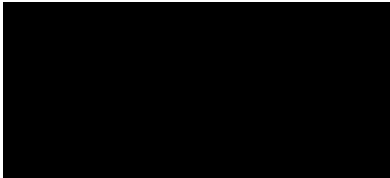
We would first note that we are broadly supportive of the investment into the music ecosystem by the partners to this project; additional large scale events hosted at this new facility create jobs and economic activity which are beneficial to the city. However, for the purposes of this licence application, and its consideration by the committee, several areas of the application lack clarity on what the individual, and most importantly cumulative, impact on the licensing objectives might be.

Our understanding is that part of the development includes an area of multiple, separate licence premises. As these are not specified on the plan or referenced clearly in the operating schedule, we were unable to assess whether this application relates solely to the the use of the arena and the use of this separate licence premises contained in this development for activity simultaneously (described in the application as “Coop Live Events”), or whether this application indicates an intent to use the separate licensed premises area at all times outlined in the application without the necessity of an arena event. ‘Non Coop Live events’ are described in the application, with very significant periods of operation described, which do not appear to involve the use of the main arena space . The two possible interpretations of the precise nature of the intent of the application should be resolved.

If the application does intend to include an additional unit, the plans provided are not compliant with the Licensing Act 2003 and its regulations.

If the application does intend to include other areas aside from the arena, we would like members to consider the following additional points:



- 
- [REDACTED] believes that the proposed licence conditions are not suitable for a series of individual licensed premises within the building.
  - Where similar premises exist elsewhere, the other units within the building are run by various other operators. These are predominantly large corporate chain entities with completely different licensing offers and therefore we believe that each of these units should hold their own licences.

Furthermore, Manchester policy states that conditions should not be standardised.

It is simply not appropriate to licence a premises of this scale with multiple other sites under an operating schedule that will be agreed outside of the licensing Committee scope.

Each site should therefore clearly have their own premises licence, each of which should be open for consultation and individual scrutiny.

### **Prevent noise nuisance from the premises**

[REDACTED] has additional concerns that this application contains no specific details of how this licence holder will address public nuisance in respect of persons egressing the premises, especially in such large numbers.

Council policy sets out measures to mitigate these concerns, and our specific concern is if the licence is granted for the hours proposed that there is insufficient transport provision for the number put forward and this would mean that customers would egress the licence premises on foot and exit into Manchester City Centre via New Islington, and into the Northern Quarter area [REDACTED]

[REDACTED]

This would result in additional stress and cumulative impact, and would likely lead to complaints from residents about noise from people at anti-social hours. This would then be attributed to [REDACTED] other licensed premises between the city centre and venue's location.

Therefore, if members do consider granting licence to the Arena only, we would ask the hours be restricted to recommended hours for non-alcohol led venues for up to midnight.

This is especially relevant given the proximity to the Etihad Football Stadium, and the additional footfall this also causes.

### **The cumulative impact of concentrations of licensed premises**

If this application is for a 23,500 capacity venue with multiple other spaces licensed in hosting as part of the location, it is likely that granting this licence as applied for would almost immediately create an additional saturation area. This is a specific reason why [REDACTED] believes that Committee members should only consider an application for the arena bowl in isolation ("Coop Live Events"). This part of the application should mirror the licensing conditions of other similar spaces in the city in terms of scale and scope, hours of operation etc.

To quote the Council policy on this subject:

*"The cumulative impact on the promotion of the licensing objectives of a concentration of licensed premises by number, type or density in a particular area is a matter that the licensing authority will consider and, where there is good evidence that crime and disorder or public nuisance are happening and*

[REDACTED]

*are caused by customers of licensed premises located in such an area, consideration will be given to adopting a Special Policy to help address such issues."*

In addition to this, Manchester's Special Hours Licensing Policy for nearby Ancoats and New Islington recommends that the Council will generally only permit licensable activities for premises in the Ancoats and New Islington Regeneration Framework area until the terminal hours of 11pm (Sunday to Thursday) and 12 midnight (Friday, Saturday). The licence proposed for Coop Live is inconsistent with the current framework for these neighbouring areas.

Furthermore, footfall will dramatically increase throughout these neighbouring areas, and the application in its current form shows no consideration to the impact this would have on licensing objectives or the regeneration framework for the Ancoats and New Islington area.

Taking all the above factors into consideration [REDACTED] urges the licensing committee to take a cautious approach to this licence application and to seek further clarification from the applicant. The application in its current format does not address our concerns or provide the relevant information necessary to come to a considered position, particularly for assessment for potential impact on key elements of the licensing objectives. The impact, particularly, on any potential for additional pressures on crime, policing, public disorder and nuisance, cannot be accurately gauged by the current application.

As a result of this, regrettably [REDACTED] feels obligated to object to this application at this time. Taking these factors into consideration we call upon the licensing committee to reject this application until such a time as these concerns have been robustly addressed.

Yours sincerely,

[REDACTED]

[REDACTED]

## Councillor 1

**From:** June Hitchen <cllr.june.hitchen@manchester.gov.uk>

**Sent:** 21 November 2023 15:50

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>; Fraser Swift <fraser.swift@manchester.gov.uk>

**Subject:** RE: Licensing application (new) 295333/CT4:Co-op Live, Etihad Campus, Manchester, M11 3FF

Hi [REDACTED]

I am fine hope you are well too.

As per my previous email I wish to object to the above licensing application on the following grounds

Prevention of public nuisance:

There is very little detail of who or what type of events will be held or who will be operating these events within the extended the times applied for. As you can appreciate over 10,000 revellers attending these event in the unsocial hours will I believe cause and have a detrimental impact on the quality of lives to the local residents who live in close proximity to the venue or the residents who live close by to the main public transport systems routes.

I am extremely concerned for families with young children who's sleep will be disturb. The hours applied for will also have undoubtedly impact the elderly sheltered residence block from reveller coming and going in the early hours of the morning. The extended hours applied for will also have an impact on residents who work 9-5 who has had their sleep disturbed by rowdy inconsiderate revellers leaving the venue.

Public Safety and Nuisance as there is a lack of policing in the area and there will undoubtedly be confrontations between those attending and leaving the venue in the early hours with local residents due to parking and noise disturbance. There will also be alcohol related crime including urination in the street, and there is no 24 hour parking scheme, compounded with the distinct lack of 24 hours public transport will lead to 1,000 of people mulling around the area and surrounding streets in the early hours of the morning which could create noise and public nuisance.

Protection from children from harm Revellers leaving the venue in the early hours will affect local children ability to have a good night sleep which could lead to their education to be stifled and will effect their ability to perform their best in school . The continuous noise anti-social behaviour of those revellers leaving the venue will have an a detrimental effect their education, health and wellbeing.

Prevention of crime and disorder : the lateness of the hours applied will encourage crime and disorder onto local nearby residential streets. There is a distinct lack of public transport and policing in the area which will leave people very vulnerable and ultimately leave local resident fearful and exposed.



My final point is that there is no information on who the 3<sup>rd</sup> party provider will be or their operational details or even information on their abilities to carryout the 4 licensing objectives

██████ please can you let me know if you need further information but also when this will be going to the Licensing Committee

Best wishes

June

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## Councillor 2

**From:** Irene Robinson <cllr.irene.robinson@manchester.gov.uk>

**Sent:** 03 December 2023 18:27

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Co-Op Live Licensing Concerns - Reference: 295333/CT4

Hi,

Hope you're well, I'm emailing about licensing application reference number: 295333/CT4

I would like to object to the application on the following grounds:

- Public nuisance: I believe that having people leave the arena at all hours of the night will impact residents in Beswick and Ancoats - Or Miles Platting and Newton Heath - as people walk past making noise, leaving litter etc. The people directly opposite the stadium on Ashton New Road will be disturbed at all hours as they are on the main road. We already know that they deal with flow of people and issues around litter from matches and these are during day times. Night time when people are sleeping is unacceptable
- Public nuisance - who will be in charge of cleaning the area after people leave? We have city cleaning up after matches but there is no provision for this offered on this license.
- Public safety - there is not public transport infrastructure in place to transport people from the arena to other parts of Manchester - even if the tram was running it would only go into the city centre and I doubt it would have the capacity for all people leaving the arena. There is a danger that people could have to walk alone, pack on transport to unsafe levels or walk down the canal path and risk falling in.
- Public safety - we may need extra policing for managing the flow of people through the night
- Crime and disorder - if we have people drunk at all hours of the night we may face the risk of increased public disorder
- Protection of children - people would have to go pass a school at potentially start time

Kind regards,  
Irene

Councillor Irene Robinson  
Labour Member for Ancoats & Beswick

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### **Councillor 3**

**From:** Carmine Grimshaw <cllr.carmine.grimshaw@manchester.gov.uk>  
**Sent:** 04 December 2023 13:43  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** Premises Licence (new) 295333/CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF,

Please accept this as my objection to : Premises Licence (new) 295333/CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF,

The Prevention of public nuisance:

There is very little detail of what type of events will be held “None Co-Op live events” who will be running these events and what type of events they will be. The Co-op live has a capacity for 23,500 people, the hours applied for are unrestricted with none co-op live events potentially running until 5am and on 12 occasions running 24 hrs. This will have a direct impact on the quality of lives to the local residents who live in the areas close to the arena, with no transport links available for the egress of patrons they will be left to disperse into surround streets and residential areas causing noise and disturbance

We have residential properties along the main arterial routes away from the arena, along Bradford Road, and Ashton New road along with a sheltered accommodation just off Bradford Road and Alan Turing way which will be impacted by noise and traffic pollution at this late terminal hour.

Public Safety

I have concerns about what routes will be used by people leaving the arena at the late terminal hours applied for, there will be no public transport available after 12 midnight leaving people with the option, of either walking down the canal, meandering through our neighbourhoods or getting a Taxi, this is presuming everyone attending, is heading back into Manchester City Centre, if not then other routes create greater risks with walking along main roads and isolated areas in the early hours of the morning.

The Prevention of Crime and Disorder

The lateness of the hours could lead to alcohol related crime, urination in the street, damage to peoples property, conflict of patrons attending or leaving the venue etc, there could also be conflict between residents because of parking in the surrounding area as the parking scheme is restricted, who will be policing this ?

## The Protection of Children from Harm

The off sales applied for create a risk for underage sales taking place or underage proxy sales which could result in underage young people obtaining alcohol, the impact of noise from people leaving the venue could impact on young children's right of a peaceful night's sleep this in turn may affect their ability to perform during the school day effecting their education and having a detrimental effect on their health and well-being.

The whole application seems to be putting the horse before the cart, which is very disappointing because, up to this point all the local representatives have been fully on board with the Co-op live arena's development even though it has had its challenges around Impact on the local area, however this application lacks the detail to show to our residents how they are going to be the "Good Neighbour" that is constantly referred to in the documentation provided with the application.

Best wishes

Carmine

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### Councillor 4

**From:** John Flanagan <cllr.john.flanagan@manchester.gov.uk>

**Sent:** 05 December 2023 02:49

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Cc:** [REDACTED]

**Subject:** Objection New Premises License 295333/CT4 Co-op Live

I wish to formally object to the granting of a New Premises Licence application 295333/CT4, Co-op Live, Eithad Campus, Manchester M11 3FF.

I would like before setting out the grounds of my objection, give some background and context to my objection.

Like my colleagues, as local councillors, we have supported and worked closely with Co-op Liv, to ensure that this new arena would be constructed and bring major investment and benefit to both my ward and East Manchester.

During the planning process and construction phase, both OVG and Co-op Live have acted exemplary in the manner which they have consulted local members and residents. They have delivered on their promises to invest hundreds of millions of pounds in the construction of the arena, ensuring a proportion of the construction staff were recruited locally, agreed and funded a residents parking scheme ( across three wards ) operating until 11pm to mitigate against concert goers parking in residential areas, agreed to recruit large numbers of local staff, created a community fund that will invest hundreds of thousands of pounds in the three neighbouring wards.

It therefore a real disappointment that an application for the supply and consumption of alcohol for Co-op Live events, Mon -Sun 10 am till 4am and closing at 5am and for Non Co-Op Live Events Mon -Sun unrestricted sales of alcohol and unrestricted hours, came to our notice without any prior conversations or consultation. It is even more surprising that, what is essentially a 24 hour application for a licence, has been made by Co-op Live. This is despite them being aware the arena is situated in a residential area. Something they have acknowledged during the planning process by agreeing the need of concerts to end by 11.00 pm close by 12.00pm and providing a residential parking scheme until 11.00pm.

I have therefore have been left with no choice other than object on behalf of my constituents. If this application is to proceed to a full licencing panel, I wish to use the following documents to support and evidence my objection to the panel.

Furthermore, as I am not sure if the applicant has in error or deliberately not provided sufficient information i.e. crowd numbers, types of events, travel plans, operating schemes, dispersal and management of concert goers and their Event Operations Management Plan, I have therefore assumed, as the applicant has informed me that there will be a minimum of 2,000 and up to 10,000 people at these events between the hours of 12.00 and 7.00 am.

Supporting documents;

1. The Licensing Act 2003
2. Planning Application 126431/FO 2020 approved 23<sup>rd</sup> October 2020
3. Section 106 and the conditions entered into in October 2020.
4. The impact of noise regarding noise and operational impacts on residential amenity SP1, T2 and EC7, DM1 of the Manchester Core Strategy 2012.
5. The DC26 Policy of the Unitary Development Plan or the City of Manchester.
6. The travel of concert goers and visitors as covered in policies T1, T2, and DM1 Manchester Core Strategy 2012.
7. Deloitte Real Estate Report, 29th April 2020.
8. Burotappold Engineering Sound Report 2020.
9. Burotappold Engineering Sound Report 2023.

Under the Licensing Act of 2003 and Manchester City Councils Licensing Objectives, I wish to make the following objections;

Prevention of Crime and Disorder

Due to the early hours which patrons will be leaving the premises, the lack of public transport and the suggested walking routes( as identified in the Deloitte Real Estate report ), intoxicated vulnerable concert goers will be left abandoned and expected to walk along canal routes and through residential estates not familiar to them. They will be especially open to attack, violent assault and robbery.

Undoubtedly, due to the lack of alternative public transport, there will be a major reliance on taxis, both Uber and Hackney, which inevitably will park on Alan Turing Way, Aston Old Road, etc. causing congestion, hazards and danger to other road users.

As patrons disperse through residential areas on their way home and are picked up by cars and taxis, the creation of noise and disturbance may lead to conflict with residents, especially those with young families. Those conflicts may ultimately escalate into serious incidences of violence and further disturbance.

As thousands of patrons leave the premises in the early hours following hours of drinking, the chances of conflict between themselves, especially when trying to get a taxi, is significant and a reasonable worry.

As patrons are forced to walk long distances home, there will be an obvious need for them to require a toilet, increasing the chances of defecation and vomit around residential estates and family homes.

It must be accepted that due to large numbers of people leaving the venue and the lack of available police, especially at 4am until 7am, this adds to the real danger that if there is an issue of serious disturbances and violence, there will be not be enough police to prevent or deal with it.

### Public Safety

Due to the premises closing in the early hours of the morning, thousands of revellers, some drinking from 10.00 am up to 7am, a total of 19 hours and the possibility of 23,500 people leaving the premises without any public transport system, stranded in East Manchester, means that highly intoxicated people will be expected to make their way home, on foot, crossing major roads and walking along canals.

Due to the lack of police availability between 4am until 7am, if a disturbance or violent act were to occur, especially with such large crowds, there is a reasonable risk of serious injury and death that may occur to patrons, residents and emergency personal who may have to attend.

### Prevention Of Public Nuisance

As the applicant is requesting a 24 hour licence, the patrons are expected to leave the premises when all public transport systems have ceased to operate.

Last Metro to;

Altrincham 00.21 am  
Ashton 23.47 pm  
Airport 23.56 pm  
Bury 00.08 am  
Rochdale 23.32 pm

Last buses ;

216 and 231 00.17 am

The lack of choice and sufficient transport links allowing patrons to get home, will lead to large groups walking, not as the applicant claims along the Ashton Canal but instead out onto Alan Turing Way, Brisco Lane, Bradford Road, Ashston Old Road and through residential housing estates, as demonstrated in Deloitte's Real Estate document.

These large crowds will undoubtedly lead to the unacceptable impact of noise on the residential amenity, especially on sensitive locations of sheltered housing and family homes. This will have a direct impact on the lives of the elderly, the vulnerable, young children and those needing to get sufficient sleep to allow them to go to work.

There is an issue with the Sound Report, which the applicant has provided.

It fails to identify sites of significant impact on residential estates.

It is not fit for purpose, as it only applies to a premisses open until 11.00 pm and not one open between 2.00 am until 6.00 am.

It makes the false assumption that patrons will all leave by the west of the premisses and not onto Alan Turing Way.

It wrongly assumes that the main exit mode of transport will be by tram ( which stops at 12.00 ).

It measures the noise baseline at 11.00 am, when the baseline background noise is at its highest from traffic on Alan Turing Way. For the purposes of a 24 hour application the baseline background noise should have been measured at the quietest point at 3.00am, when traffic levels are at their lowest and lower levels of noise from patrons will have a far higher and significant impact.

The report wrongly assumes that the greatest impact of noise disturbance will be from the premisses and not from the thousands of patrons waiting for taxis or walking past residential homes in the early hours.

The Sound Report provided by the applicant, although created by the same sound engineers, appears in their later edition 2023, to have removed crucial parts of the same report provide in 2020.

There is a real possibility that those leaving the premisses with alcohol sold for consumption off the premisses,( as applied for by the applicant) will want to continue to party and engage in street drinking on their way home past family homes.

There is a significant risk that some revelers, will on leaving the premisses want to continue drinking in the immediate area and on the streets, with alcohol sold for consumption off the premisses, a large supermarket supplying 24 hour alcohol sales and two night clubs within 700m of the premisses.

As the premises will rely on a large number of taxis to ferry patrons home, there is a major risk of extra unacceptable noise and the impact caused by taxis moving around the area, taxis ranking with their engines running and the noise from those queuing.

#### The Protection Of Children from Harm

There is a risk that because the premises will provide alcohol for consumption off the premises, that those under the age of 18 may be supplied with alcohol after leaving the venue by a friend over 18, who has purchased the alcohol by proxy,

Kind Regards,

John

Cllr John Flanagan  
Miles Platting and Newton Heath

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#### Councillor 5

**From:** Donna Ludford <cllr.donna.ludford@manchester.gov.uk>

**Sent:** 06 December 2023 17:28

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Cc:** [REDACTED]

**Subject:** Co Op Live Objection

Please accept this as my objection to : Premises Licence (new) 295333/CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF,

The Prevention of public nuisance:

The events proposals lack detail and need to be more informed around the “none Co-Op live events,” Who is managing these events? With a capacity of 23,500 potential patrons leaving the arena in the early hours this would directly impact the residents of Stuart St, Still Water Drive area and continue onto the Ashton New Road and all surrounding streets in a very negative way, there is a lack of public transport services after midnight.

What are your Plans for dispersal of patrons without causing major disturbance?

Public Safety

As I have already stated there are no transport links after midnight, leaving patrons to either walk or wait for taxis, are you providing a taxi rank? Walking through the

estates or down the canals can be dangerous in the darkness, particularly in the winter months.

#### The Prevention of Crime and Disorder

Parking issues and noise nuisance in the early hours could potentially cause conflict with residents. Will there be any portaloos provided on the arterial walking routes back towards the city centre to prevent urinating and defecating against residents' property?

#### The Protection of Children from Harm

Due to the large number of residential properties in and around the area of the arena patrons leaving could indirectly impact on the health and well being of children sleeping in their beds, which will then negatively impact on education and healthy lifestyles.

There is also the potential for underage proxy sales which could result in underage young people obtaining and drinking alcohol.

It is our duty of care to protect the residents of East Manchester and if we work together we will find a solution that meets the needs of all involved.

Regards  
Donna

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#### **Councillor 6**

**From:** Alan Good <cllr.alan.good@manchester.gov.uk>

**Sent:** 08 December 2023 21:44

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Cc:** Liberal Democrat Members <liberaldemocrat.members@manchester.gov.uk>

**Subject:** Co-Op Live - Licensing Objection

Hi

I would like to submit an objection to the Co-Op Live licensing application as a ward member representing Ancoats & Beswick. I am objecting under the following terms:

- Prevention of crime and disorder
- The prevention of public nuisance

I am concerned at the late night timings for which the Co Op Live can operate; the 4:30am finish for Co Op Live events, and 5am for Non-Co Op Live events. In particular, I am concerned at the line in the application that reads "The provision of late night refreshment will take place both indoors and outdoors."



As councillors we first raised concerns with the operators when the licensing application was made on the basis of these late finishes. We attended a site visit where we had robust conversations about how late the events were going to run on, given the nature of the residential area. We were given assurance that the late finishes were suggested on the basis of operational flexibility (to allow customers to exit so it is staggered to relieve pressure on transport services and crowding in the local area) rather than an expectation that events will run up until 4:30/5am every time there is an event.

I have concerns around the provision of late night refreshment taking place outdoors until the times stated above. Certain indoor facilities may have the appropriate soundproofing where there may not prove a disturbance at the late hour, however this is much less likely in an outdoor setting. I can only conclude that loud music, noise from customers etc in an outdoor setting, potentially up until 3am, 4am, even 5am, is not acceptable and could risk being a public nuisance and could provoke disorder.

Even with the indoor settings, I am concerned at the late night finishes with regards to customers leaving the area when events finish. Even with the transport strategy including extra trams and the Ashton Canal walking route, I am concerned that the licensing application allows for the potential for excessive crowds to exit the Co Op Arena and then exit the area via Ashton New Road which is adjacent to a large number of residents in Beswick, at a late hour such as 4am or 5am.

I am also concerned that allowing the operator 4:30am or 5am finishes under the proviso of operational flexibility could result in more frequent and more late event finishes down the line, which would pose a more detrimental effect to local residents with regards to nuisance and even public disorder. If 4:30am or 5am finishes really are edge cases to allow this flexibility, then the usual finishing time can be brought much earlier, and where they expect they might need to do this, can apply for extensions to these on a case-by-case basis.

I think the operators are interested in being a good neighbour to residents in the area, and I think it's important to develop the relationship between the operators and Manchester City Council. As it stands, however, I do have concerns about the post-4am event finishes and its impact on nuisance to residents in Beswick.

Kind regards

Alan

**Resident 1**

**From:** [REDACTED]

**Sent:** 28 November 2023 16:47

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4:Co-op Live, Etihad Campas. Complaint.

Hello,

I am a local resident that has an issue with the opening hours of the new Co-op venue. I believe these opening hours, and serving alcohol so late, will cause massive disruptions in the area. It will increase the likelihood of crime and disorder, and vastly put the general public's safety at risk. We already get a lot of cars parking on match days- how will this be prevented, and how will the venue stop people's cars/homes be broken into or just recklessly smashed for fun? There is a school near the venue, how is the venue going to be able to protect children from harm? Especially, as they're serving alcohol at 10AM until 5AM. The noise and public nuisance will also affect the area, if it's open so late. Again, the Etihad stadium has fireworks/noisy concerts until 11pm. It is annoying, but at least we know it's not later than this. I don't want to be a nag or spoil anyone having a good time, but could you reconsider the lateness of the alcohol license and opening times?

Thank you for your time and have a lovely day,

[REDACTED]

[REDACTED]

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**Resident 2**

**From:** [REDACTED]

**Sent:** 28 November 2023 18:29

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Ref: 295333/CT4 co-op live, etihad campus

I object to this new licence application.

I'm a local resident and homeowner.

I object using all 4 licensing objectives:

- prevention of public nuisance
- prevention of crime
- public safety
- protection of children from harm

This is a residential area with high deprivation and crime. We are already adversely affected by traffic, road closures/restrictions, ASB and parking restrictions. This application is excessive with little or no restrictions. Current events already have heavy police presence and this isn't enough.

Extended this to the early hours will not benefit the local community.

Kindest regards

[REDACTED]

[REDACTED]

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**Resident 3**

*Form received 28/11/23*

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Postcode: [REDACTED]

Email: [REDACTED]

Page: Premises details - gambling licence

Application reference number: 295333/CT4

Premises name: Co-Op Live

Please state your comments on this application:

I would like to object the license hours based on the space being within a residential area and the hours are extensive which could lead to public nuisance and additional crime or public disorder. I also like to protect my child from harm due to the excessive alcohol hours and it is in the interest of public safety

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**Resident 4**

*Form received 29/11/23*

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Postcode: [REDACTED]

Email: [REDACTED]

Page: Premises details - gambling licence

Application reference number: 295333/CT4

Premises name: Co-op Live

Address: Etihad Campus

Please state your comments on this application: I am objecting to the application from Co-op Live for their new license for new opening hours. I am objecting in the grounds of the prevention of public nuisance, the prevention of crime and disorder and public safety. This is predominantly a residential area and I believe the new opening hours could lead to a marked increase in anti-social behaviour well into the early hours, making the neighbourhood unsafe and disturbed. We are already highly tolerant of the disruption on match days and on concerts at the Etihad, for this to be potentially happening every night of the week is unacceptable and unsafe.

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**Resident 5**

**From:** [REDACTED]

**Sent:** 29 November 2023 10:55

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Re Co-Op Live 295333/CT4 proposed alcohol, late night refreshment, live entertainment, unrestricted hours Licence application hours. Strictly private and Confidential.

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Licencing

I wish to object the proposed alcohol, live entertainment, late night refreshment. unrestricted hours for non Co op live events licensing hours for the new Co-Op live venue as a local resident who may be affected by this, and who is already affected by this with the Manchester City Ground being close by.

I am a disabled resident and already suffer with noise and disturbance in this area on a daily basis until late at night. I also have long term health conditions that are exacerbated by this.

I feel that the proposed licensing hours of this new venue are excessive compared to other comparable venues like the MEN.

I also object to these very late licencing hours under the following licencing objectives below.

- The prevention of crime and disorder (We already have no police in the area), and having thousands of additional people visit the area, with already difficulties with congestion, parking, even with Manchester City are not playing, as well as anti social behaviour in this area, I believe that this objective would not easily be met and it would be detrimental to what is already a very residential populated busy area..
- Public safety As above, we already have limited stretched recourses for police in this area, the area already has a lot of anti social behaviour and crime, and I believe that with these very long late licensing hours public safety could potentially be put at even greater risk with alcohol related incidents with people milling around the area when coming and going to this venue during these excessive long licensing hours..

- The prevention of public nuisance As above, long late hours would potentially encourage drunken noise and alcohol related anti social behaviour in and around the estates where I live near this new venue until the very early hours of the morning that is excessive and not necessary. This is putting big business needs before the wishes of local residents. Co op is a respected organisation in the UK and they should consider all the views of the local residents before profit. Under the Environmental protection act, noise nuisance (including loud music from venues) is also illegal after certain hours, and if this went on till 4am it would certainly have an impact on the quality of lives of local residents.
- The protection of children from harm As above, with thousands of people visiting this venue during the proposed long licencing alcohol hours this will have an impact on the local residents in the area, this could also put children and elderly and vulnerable local residents' health and safety at risk for the reasons outlined above.

It is also inconceivable to allow "unrestricted hours" for non co op live events which would in themselves potentially have a detrimental impact as explained above.

Thank you.

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**Resident 6**

**From:** [REDACTED]

**Sent:** 29 November 2023 09:51

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Objection to the late night license 295333/CT4

Hi,

I am emailing on behalf of my grandparents in regards to the new license. They would like to object to this being permitted.

This is due to public nuisance, crime and disorder, public safety and to protect children. A venue such as CoOp live does not need to be operating to such ridiculous hours.

We are [REDACTED] and the impact from match days and music events can be heard and seen on my street. I do not agree to the licence.

Kind regards

[REDACTED]

[REDACTED]

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**Resident 7**

**From:** [REDACTED]

**Sent:** 12 December 2023 10:59

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Re: Fw: Acknowledgement of objection to premises licence application 295333CT4: Co-op Live, Etihad Campus, Manchester, M11 3FF - WHAT HAPPENS NEXT

[REDACTED]

**On Tue, 12 Dec 2023 at 10:59,** [REDACTED] **wrote:**

[REDACTED]

**On Tue, 12 Dec 2023 at 10:57, Premises Licensing**

**<Premises.Licensing@manchester.gov.uk> wrote:**

Good morning

Further to the below email, if possible please could you provide your address too - this can assist the committee when considering your representation.

Kind Regards,

[REDACTED]

**From:** [REDACTED]

**Sent:** 29 November 2023 20:20

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4Co-op Live, Etihad Campas

I feel the licensing hours are ridiculously excessive and do not suit our residential area. Anti social behaviour which some of which will be alcohol fuelled creating noise, distress making it a very difficult area in which to live. Crime will increase exponentially with this and the safety of our children is also high on my list of concerns. Please do not say that with security staffing and community policing this will be controlled as we all know it will not. Between the requested hours and parking in the area living here may well become very miserable.

Regards [REDACTED]

Sent from my iPhone

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## Resident 8

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 30 November 2023 14:14

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5562621

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Area: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Application reference number: ref 29533/ct4:co-op live.etihad campus

Premises name: co-op Areana

Address: Etihad Stadium Campas

Please state your comments on this application: As a local disabled resident i find that this licence will bring more disturbance ,disruption and crime to the area. we have enough of all this as it stands with the Stadium when football and Gigs are on and these proposals for the new Areana are far from acceptable especially from the local community's point of view.. Over the years as the stadium as grown year by year crime as grown along with it as too as the disturbance to local residents.

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**Resident 9**

*Form received 01/12/23*

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Area: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name Coop Arena

Please state your comments on this application:

I object to a licence for alcohol, live entertainment and late night refreshments until 4am because of the public nuisance, crime and safety that might arise due to these events. In those late hours people will parking in nearby residential areas to avoid parking charges and will be making a lot of noise, a lot of crime and disorder happens when Manchester City play big city games or there is major concert. I think if a licence is to be issued then police presence should be accompanied to avoid such issues.

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**Resident 10**

*Form received 04/12/23*

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Postcode: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name: Co-op Live, Etihad Campus

Please state your comments on this application: I think the hours requested for late night entertainment and late night alcohol are excessive. I live close enough to hear events at the Etihad regularly and see the parking issues, noise, littering, etc. that occurs after matches and cannot see why events at this facility would be any different. To have these issues so late on at night will be unwanted in what is a heavily residential area.

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**Resident 11**

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 04 December 2023 11:55

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5565628

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name: Co-op Live, Etihad Campus

Please state your comments on this application: I'm objecting to the opening hours and hours for the sale of alcohol on the basis of 'prevention of public nuisance' and 'prevention of crime and disorder'. The proposed hours are excessive. This is a residential area and we already get extra noise, traffic and disruption from the Etihad Stadium. It is unreasonable to expect us to deal with even more noise and disruption until 4 or 5 in the morning. I'd also like to add that this proposal would never pass in a more well-off area. I would like to see the licencing hours changed to more reasonable times. Thank you.

---

## Resident 12

**From:** [REDACTED]

**Sent:** 04 December 2023 14:57

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4: Co-Op Live, Etihad Campus

To whom it may concern,

I am writing to you to object to the new license hours application for the Co-Op Live Arena for the following hours:

Live Entertainment - Mon-Sun 10am-4am

Late Night Refreshment - Mon-Sun 11pm-5am

Alcohol - Mon-Sun 10am-4am

Unrestricted hours - Non Co-op Live Events

I am a resident within the Miles Platting area and feel that the approval of the license hours will cause significant impact to the residents within the area around the Co-Op Live Arena.

As residents, we are already significantly impacted by match and event days at the Etihad stadium with the imposition of a curfew, making it nigh on impossible for us to get to our homes at certain times. I believe that approval of the new hours would add further inconvenience to us and impact the following:

- Prevention of Public Nuisance
- Prevention of Crime and Disorder
- Public Safety
- Protection of Children from Harm

### Prevention of Public Nuisance

The level of people visiting the area will increase. With the approval of a late license, the residents will be impacted by a range of people attending the area, not only congesting the roads, but also frequenting the streets. The noise levels will increase and this will impact the quality of life experienced by residents in the area.

According to the Housing Act (1988) all residents have a legal right to 'quiet enjoyment' within their homes, without interruption or significant noise disturbance. The approval of these license hours would not only be in breach of this stipulated covenant, but would also be in breach of the Housing Act (1988).

### Prevention of Crime and Disorder

Application of the license hours requested by the Co-Op Live Arena will undoubtedly see an increase in the general public visiting the area. Due to this, there would be potential for an increase in the rise of crime and disorder.

According to the Institute of Alcohol Studies (2023), research conducted in 2018 highlighted that there was a correlation of the increase in violence and sexual

offences committed in areas with an increase of alcohol and late licenses. In Cardiff, it was found that serious violence within the city's entertainment areas were proportional to the number of licensed premises in the area. Furthermore, the research suggests that within Manchester, across 1997-2001, the number of people attending late night premises had increased by 240% across that time period, and this was linked to a rise in alcohol related crimes and anti-social behaviour within certain areas.

#### Public Safety

The above report referenced has highlighted that with the approval of the new license hours for the Co-Op Live Arena, there could be an increase in sexual crimes, alcohol related crimes, anti-social offences, disturbance of the peace and direct impact to local communities. As such, the safety of the public would be impacted and the approval of such hours should be carefully considered to prevent this.

#### Protection of Children from Harm

According to the Ward Statistics published by the Manchester City Council (2023), 25.7% of the residents living within Miles Platting are children under 16 years of age. The statistics have recorded just over 2500 dependent children living within the area. This number does not factor in any children falling within the catchment areas for the local schools and nurseries, or those that may visit their families and friends in the area.

Due to the correlation of increasing noise, disorder and potential impact to public safety, there is the possibility of impact of harm to children. Increasing use of alcohol would directly expose children to the harms of alcohol related and anti-social activities. This would create significant safeguarding concerns for children, and could also lead to crimes against children.

I hope you consider my objection in relation to the new license hours application for the Co-Op Live Arena and rule in favour of:

1. Supporting the residents' right to quiet enjoyment of their homes
2. Reducing alcohol related crime and anti-social behaviour in the area
3. Ensuring the safety of the public
4. Preventing the risk of harm to children living within and attending the area

Many thanks,

██████████

---

## Resident 13

**From:** [REDACTED]

**Sent:** 04 December 2023 15:41

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4: Co-Op Live, Etihad Campus

To whom it may concern,

I am writing to you to object to the new license hours application for the Co-Op Live Arena for the following hours:

Live Entertainment - Mon-Sun 10am-4am  
Late Night Refreshment - Mon-Sun 11pm-5am  
Alcohol - Mon-Sun 10am-4am  
Unrestricted hours - Non Co-op Live Events

I am a resident within the Miles Platting area and feel that the approval of the license hours will cause significant impact to the residents within the area around the Co-Op Live Arena.

As residents, we are already significantly impacted by match and event days at the Etihad stadium with the imposition of a curfew, making it nigh on impossible for us to get to our homes at certain times. I believe that approval of the new hours would add further inconvenience to us and impact the following:

- Prevention of Public Nuisance
- Prevention of Crime and Disorder
- Public Safety
- Protection of Children from Harm

### Prevention of Public Nuisance

The level of people visiting the area will increase. With the approval of a late license, the residents will be impacted by a range of people attending the area, not only congesting the roads, but also frequenting the streets. The noise levels will increase and this will impact the quality of life experienced by residents in the area.

According to the Housing Act (1988) all residents have a legal right to 'quiet enjoyment' within their homes, without interruption or significant noise disturbance. The approval of these license hours would not only be in breach of this stipulated covenant, but would also be in breach of the Housing Act (1988).

### Prevention of Crime and Disorder

Application of the license hours requested by the Co-Op Live Arena will undoubtedly see an increase in the general public visiting the area. Due to this, there would be potential for an increase in the rise of crime and disorder.



According to the Institute of Alcohol Studies (2023), research conducted in 2018 highlighted that there was a correlation of the increase in violence and sexual offences committed in areas with an increase of alcohol and late licenses. In Cardiff, it was found that serious violence within the city's entertainment areas were proportional to the number of licensed premises in the area. Furthermore, the research suggests that within Manchester, across 1997-2001, the number of people attending late night premises had increased by 240% across that time period, and this was linked to a rise in alcohol related crimes and anti-social behaviour within certain areas.

#### Public Safety

The above report referenced has highlighted that with the approval of the new license hours for the Co-Op Live Arena, there could be an increase in sexual crimes, alcohol related crimes, anti-social offences, disturbance of the peace and direct impact to local communities. As such, the safety of the public would be impacted and the approval of such hours should be carefully considered to prevent this.

#### Protection of Children from Harm

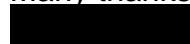
According to the Ward Statistics published by the Manchester City Council (2023), 25.7% of the residents living within Miles Platting are children under 16 years of age. The statistics have recorded just over 2500 dependent children living within the area. This number does not factor in any children falling within the catchment areas for the local schools and nurseries, or those that may visit their families and friends in the area.

Due to the correlation of increasing noise, disorder and potential impact to public safety, there is the possibility of impact of harm to children. Increasing use of alcohol would directly expose children to the harms of alcohol related and anti-social activities. This would create significant safeguarding concerns for children, and could also lead to crimes against children.

I hope you consider my objection in relation to the new license hours application for the Co-Op Live Arena and rule in favour of:

1. Supporting the residents' right to quiet enjoyment of their homes
2. Reducing alcohol related crime and anti-social behaviour in the area
3. Ensuring the safety of the public
4. Preventing the risk of harm to children living within and attending the area

Many thanks,



---

## Resident 14

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 04 December 2023 21:48

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5566493

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Area: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name: Co-op Live

Address: Etihad Campus

Please state your comments on this application: As a resident in the area, I strongly object to the Co-op Arena's application for live entertainment and alcohol hours extending to 4 a.m. and late-night refreshments hours until 5 a.m. I believe this will lead to excessive noise and antisocial behaviour from patrons leaving the venue through residential areas and could lead to property damage and an unsafe environment.

---

## Resident 15

**From:** [REDACTED]

**Sent:** 05 December 2023 15:49

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference:295333/CT4: Co-op live, Etihad campus

I write with great concern about the New License applied for by the Co-op Arena. I am [REDACTED] a full time shift worker. My shifts cover 24 hours a day, 52 weeks of the year.

Although development has improved the area of Miles Platting and Newton Heath, including new schools and a college, leisure centre, football stadium and academy, the protection of children from harm needs to be one consideration. Young people have the right to feel safe in their environment. Early morning 'stragglers' who may be under the influence of an intoxicating substance could potentially cause a nuisance whilst children and young people go about their business of getting to school using public transport or using the leisure facilities on offer.

My other concern is that of public safety. Being a shift worker, I personally want to feel safe going to and from my place of work. I do NOT wish to be hassled by intoxicated parties who have an urge to suddenly urinate in public places e.g up against a brick wall or squat in a residents garden.

The local road network is already very busy day and night time. Intoxicated pedestrians can cause disruption by running in front of traffic, not using the crossings correctly and potentially causing a serious accident. This will also cost the local authority more money for Police and other emergency services to deal with the prevention of public nuisance. This cost is always passed onto the local residents! On street parking is a big issue. More restrictions will be required on event days. Finally, the prevention of crime and disorder is paramount. Most visitors will be well behaved, however, there are some, who, will not take NO for an answer to leave a premises when asked and decide to cause damage, start a fight or feel the need to push a mate or stranger into the canal.

I hope my objection is counted

Yours,  
[REDACTED]

---

## Resident 16

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 06 December 2023 10:34

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5568026

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Area: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name: Co op Live

Address: Alan Turing Way

Please state your comments on this application: I only live 530 yards away from the Arena so the footfall will be intense . The late hours will not be acceptable for the environment or the residents. It will be a public nuisance, open to crime and disorder, public safety will be an issue And children could be at harm. I would definitely object to the ridiculous closing times they are far too late. I am a pensioner and I feel intimidated by this license and my safety.

---

**Resident 17**

**From:** [REDACTED]  
**Sent:** 07 December 2023 07:31  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** Re: Representation - Ref 295333/CT4: Co-op Live Etihad Campus

Hi,

My full name is [REDACTED]

Best wishes,  
[REDACTED]

**On 7 Dec 2023, at 7:18 am, Premises Licensing  
<Premises.Licensing@manchester.gov.uk> wrote:**

Hello [REDACTED]

Thank you for your email. Please could you provide your full name to allow us to log your representation.

If possible, please also provide your address. This can assist the committee when considering your representation.

Kind Regards,  
[REDACTED]

Premises Licensing  
**From:** [REDACTED]  
**Sent:** 06 December 2023 21:53  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** Representation - Ref 295333/CT4: Co-op Live Etihad Campus

Hi, I'm [REDACTED] a resident of Miles Platting. I'm writing this email to express my objection to the license which has been applied for by Co-Op Arena. I believe that such license with the hours applied for, is excessive and could cause great discomfort, disturbance and noise pollution to the residents of Miles Platting.

Therefore, I object to this license based on the following three licensing objectives:

1. The prevention of public nuisance
2. The prevention of crime and disorder
3. Public safety

Best wishes,  
[REDACTED]

---

**Resident 18**

**From:** [REDACTED]  
**Sent:** 07 December 2023 14:54  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** 295333/CT4:Co-op Live, Etihad Campus

I would like to register my objection to the above license application:

As a local resident I am absolutely horrified by the extended hours requested by this application. The prevention of public nuisance: potentially having thousands of people wandering around the neighbourhood at all hours is quite disturbing, antisocial behaviour, littering and noise mixed with alcohol consumption is a disaster waiting to happen in the middle of a residential area.

The police are already stretched to capacity how would they be able to respond to any Public safety issues 7 days a week with these extended hours. This also applies to the prevention of crime and disorder.

The extra traffic which will inevitably be generated from taxis/cars as trams do not run in the early hours of the morning will add to air pollution noise pollution .

City council has a responsibility to local residents to maintain a quality of life to feel safe and secure in their own homes day and night.

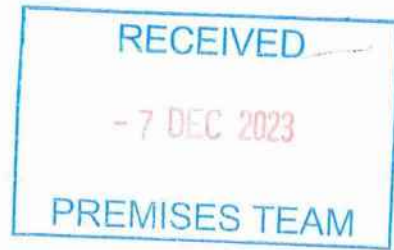
Yours faithfully

[REDACTED]

---

FROM: [REDACTED]

TELEPHONE: [REDACTED]  
E.MAIL; all lower case, [REDACTED]



6th December 2023

Dear Sir/Madam,,

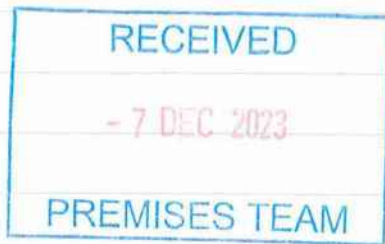
C.C. Councilor JUNE HITCHEN

I refer to the recent circulation of the request for a grant of licence in respect of the new Co-Operative live events arena on Alan Turing Way, Manchester , and raise the following issues for consideration/objection

1. The Arena is situated closely to an established and substantial residential, and currently expanding, new housing development area,
2. The development , on event days and within the times and days specified in the proposal, would involve a massive increase in pedestrian and vehicle use in all the local area , both in residential and on local and main roads and especially at late/ dispersal times hours and at unsocial times and as proposed.
- 3 With the establishment of the Ethiad Stadium some years ago, I have been troubled by rowdy fans climbing over my garden wall, throwing bottles etc into my garden and being abusive if challenged, as i reside only [REDACTED] metres from that stadium and now the new CO-OP stadium is only [REDACTED] metres away from my home address. [REDACTED] I fear for my own well being with this new development and the proposed hours
3. I fear, overall therefore, the threat/possibility of serious of anti-social behavior is very realistic and inevitable, especially at such late hours for every house holder around . I think this will, cause very real prospects of creating stress and fear amongst local residents together with a feeling of vulnerability amongst local residents, many of whom are elderly and in some cases disabled. There are also many children resident in the area who are also vulnerable in their own way in these situations.
4. Over the past few years we, as local residents, have endured many years of the adjacent Ethiad stadium and ensuing crowds, traffic , noise and disruption and would ask Council to be considerate of our lawful needs and rights to lead as normal a life/environment as possible, when considering this licence application.

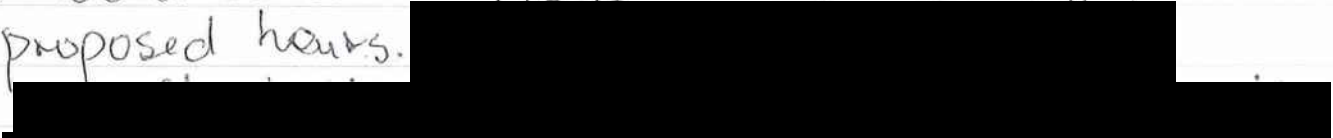
[REDACTED]

A handwritten signature in blue ink, consisting of a single, fluid, cursive stroke.



295333/CT4: Co-op LIVE, ETIHAD CAMPAS

To whome it may concern,  
I would like to oppose the new license for the proposed hours.



I have lived in [redacted] for many years and noticed a deterioration of conditions. The current parking problem on match days at the Etihad is a problem and to increase the number expected to use the Co-op will only further the problems. Current crime in the area has persuaded residents to install C.C.T.V and their own preventative methods. Driving in the area is very difficult and as many are blue badge holders can only become more difficult. I think to have 4AM, 5AM functions finishing will flood the area with people making their way home and to apply for unrestricted hours is totally disrespectful. The Etihad increased the inconvenience on match and function days but at least the shut last much more than two hours and on convenient time scales. The actual closing times are totally unrealistic as to imagine the streets full of people going home for the next couple of hours competing with locals on their way to work.

Yours faithfully





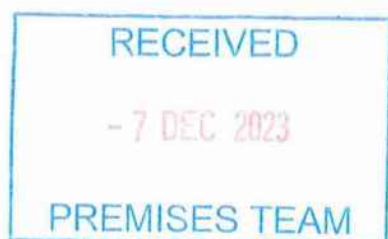
REF. 29533/CT4  
CO-OP LIVE, ETIHAD CAMPAS

to whom it may concern

I am a [REDACTED]

[REDACTED] I wish to raise an objection to the license Application for the Co-op Live Etihad Campas.

My objections are Public nuisance and noise in the early of the night disturbing my sleep. Also Anti Social behavior of people who have been drinking and mulling around. I am anxious and worried about what will happen if this license goes ahead. I have in the past had confrontation with city fans parking outside my house. It has made me nervous and feeling vulnerable. That problem is bad enough without the added problem of this license <sup>how</sup> going ahead. I am unable to attend this meeting and wish for councilor June Hitchen to speak on my behalf.



Yours  
[REDACTED]

REF N° 295333/CT4

Co-Op LIVE

Etihad Campass

① of ①



To whom it may concern,

[REDACTED]  
of age and I wish to raise an objection to the license application for the Co-Op Live Etihad Campass.

My objections are

- ① Public Nuisance & Noise during the early hours of the mornings and in general!
- ② Anti Social behavior of People who have been drinking and mulling around the area
- ③ I think the licensing hours are a nuisance to public safety to people and Children also

I am very worried and very anxious

RECEIVED

- 7 DEC 2023

PREMISES TEAM

about what will happen in my area if this licence goes ahead

I have had in the past confrontation with M/C City fans Parkings Outside my house, so I now feel very vulnerable and anxious, that is itself bad enough without the addition of <sup>this</sup> licence.

I ~~am~~ am unable to attend the ~~would~~ meeting and therefor would like for Councillor June Hitchens to speak on my behalf. Thanking You

Yours Sincerely

Also my neighbours of

have asked me to add their objection also to you on their behalf at the end of my letter, you may contact them if necessary!

**Resident 23**

**From:** [REDACTED]  
**Sent:** 07 December 2023 21:42  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** [REDACTED]  
**Subject:** Reference 295333/CT4: co-op Live, Etihad Campus

I wish to register my objection to all of the element of the New Licence application

1. Live entertainment
2. Late night refreshment
3. Alcohol
4. Unrestricted hours

The times requested will make life for residents in the surrounding areas subject to noise and disturbances by people including anti-social behaviour.

There are schools for young people within a couple of miles of the arena whose pupils may be subjected to loud and drunken behaviour

I live within one mile of the arena and I feel it would totally impact on my quality of life and my feeling of security in my own home

[REDACTED]

---

**Resident 24**

**From:** [REDACTED]

**Sent:** 08 December 2023 07:35

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** 295333/CT4: Co-op Live Arena, Etihad Campas

Totally object to the every day until early hours license for Co-op arena. This is a residential neighbourhood with children sleeping, already high crime and disorder so unsafe, too much traffic for roads, noisy on events and causing parking problems for visitors and local businesses so can not be a daily occurrence. Events is one thing which are heavily policed and staffed but not every day having drunks causing public nuisance and destroying residents privacy and safety!

[REDACTED]

[REDACTED]

[REDACTED]

---

**Resident 25**

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 08 December 2023 08:36

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5570452

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Area: [REDACTED]

Postcode: [REDACTED]

Phone number: [REDACTED]

Email: [REDACTED]

Page: Premises details - gambling licence

Application reference number: 295333/CT4

Premises name: Co-op Live

Address: Etihad Campus

Please state your comments on this application: I'd like to object to alcohol use and all other anti- social behaviour. The noise levels have been a disgrace during construction with no thought about the community. The Etihad stadium is already a nuisance with loud speakers playing early hours of the morning and late at night. The objection is for late night entertainment, late night refreshment, alcohol useage and unrestricted hours for 'non co-op live events'. This will be a public nuisance and cause lots more crime and disorder. The public will be in danger and children will be at risk of harm with intoxicated people in their thousands walking around the area and waiting on the streets for taxis. This will also lead to a higher number of people drinking alcohol and driving which again, is a risk to me, my children and everyone else's safety. The times stated (10am - 4am and 11pm - 5am ) are extremely unnecessary and have no regard for residents in the area. In a just world, they should be fined heavily for any past and future disturbance they cause and residents should be greatly compensated. They have already exacerbated existing mental health conditions and prevented me from sleeping due to the noise and as it currently is, i cannot leave or return home during match start and ends without being stuck in traffic for a long time and finding road closures. Adding more of the same problems with this new licensing would be extremely unfair.

---

**Resident 26**

**From:** [REDACTED]  
**Sent:** 08 December 2023 09:22  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** 295333/CT4 co-op live

Hello

I'd like to object to the above application.

The provision of late night refreshment until 0430am and 0500am for co op live events and non co op live events respectively will result in an increase in public nuisance from people leaving the venue at such an early hour. The location and surrounding infrastructure is not suitable to appropriately prevent potential crime and disorder from people leaving the venue at such a time.

The proposed opening hours will also give rise to disorder and public nuisance from people leaving the venue and relying on infrastructure locally. Nearby residents will experience increased noise on event nights also.

[REDACTED]

---



**Resident 27****From:** [REDACTED]**Sent:** 08 December 2023 10:00**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>**Subject:** 295333/CT4 - Co-op Live

Dear Sir / Madam

I am writing to express my concern over elements of the Co-op Live application which is open for consultation.

Co-op Live is a development that is surrounded by pre-existing residential areas, including the one I live in. If the license were to be granted as currently proposed would pose a significant public nuisance and potentially cause public safety concerns.

The proposed hours for live events exceed those necessary for music, dance, sporting etc events. The majority of these events typically have 11pm curfews at other major venues, for the applicant to have applied for these to continue to 4am any night of the week all year round is excessive. If events are to continue beyond 11pm/12am these should form part of a limited number of extended hours events as alluded to further down the application. However, these extended hours should not be 24/7 and should not include the provision of LNR to 5am, to do so would pose a real risk of thousands or tens of thousands of people creating a public nuisance in the early hours of the morning any night/morning of the week which is not compatible with the residential setting of the development.

Further, the applicant has applied for LNR to continue beyond the hours of regulated entertainment which would again pose a public nuisance issue with people leaving the venue intoxicated in the early hours of the morning having continued to consume alcohol past when the entertainment has finished. The provision of LNR outside does not appear to be limited to the hours during which events are taking place on the external podium which again is excessive and creates a risk of early morning outdoor drinking in a residential area - a clear recipe for public nuisance and potential public safety concerns. The applicant has stated that events taking place on the external podium will end at 10:30pm at the latest, given the residential surroundings this must be limited to a small number of occasions a year to ensure such performances to not create a public nuisance from noise until 10:30am up to 365 days a year.

In addition, there is absolutely no need for a live entertainment venue to be licensed to supply alcohol for consumption off the premises. The prospect of attendees of events being able to purchase alcohol to consume on their way home (via residential areas) creates a high risk of public nuisance from noise, litter and antisocial behaviour.

Finally, I cannot see any mention of how the applicant will address the nuisance posed by street traders toting (largely counterfeit) merchandise for sale after events



as currently tends to happen outside the AO Arena, Manchester Academy and the various O2 venues.

In short, this application as submitted poses a significant public nuisance as a result of thousands of people mulling around/traversing a residential area in the early hours of the morning as a result of excessive hours and the provision of alcohol for consumption off premises.

Kind regards

[REDACTED]

[REDACTED]

---

**Resident 28**

**From:** [REDACTED]

**Sent:** 08 December 2023 10:50

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4: Co-op Live, Etihad Campas

Good Morning,

I hope this email finds you well.

I wish to object to the Co-Op Lives application for their licensing hours.

Public Safety

As a female who works shifts predominately early morning shifts leaving for work at 430am and using our public transport network, I feel events with alcohol being served until 4am and the intoxicated arena users could make an already unsafe area worse. I am not the only lone traveller at this time of the morning and filling the area with intoxicated people every night of the week is not in the interest of public safety.

Prevention of public nuisance

As someone who lives in the local area and has to travel using public transport and a car the traffic already caused by match day events is a nuisance. There are no controls in place to stop people parking where they please on some roads, they block both sides of the road making it dangerous for road users to just drive. We have to plan ahead against football traffic as to when we can use our local Asda at Eastlands, adding in an every night arena into the mix will make life for local residents miserable. We will never be able to use the local areas due to the traffic and unsafe parking.

I hope you to into account local residents who will actually have to live in the area with this venue and this disruption and potential issues a license of this nature will cause us.

Kind Regards, [REDACTED]

---

## Resident 29

**From:** webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

**Sent:** 08 December 2023 12:05

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Make representation to a licensing or gambling application: 5570781

First name: [REDACTED]

Last name: [REDACTED]

House or flat name or number: [REDACTED]

Street: [REDACTED]

Postcode: [REDACTED]

Email: [REDACTED]

Application reference number: 295333/CT4

Premises name: Co-op Live

Address: Etihad Campus

Please state your comments on this application: Having a license till 4am every day of the week is going to cause a massive disturbance to the local area. We already get enough disturbance from the Etihad with people flooding the streets after a match and concerts. When Coldplay played on a Sunday I could hear every word from inside my house and they let off a firework display at midnight scaring my dog. Having a music and alcohol license till 4am for a venue that holds thousands is going to flood this residential area with people shouting, singing and potentially starting fights and harassing locals. This will cause a public nuisance, create extra crime in the area and be a threat to public safety not to mention the vast amount of litter that will also be a result. I'd also like to add that granting this license would be a slap in the face to Manchester's music community, the council has threatened and tried to shut down so many independent music venues who do so much for the local community on the basis of noise when they are in the city centre, an area where noise is to be expected. To grant this license to a venue that will do nothing to support the local area or the local music community and will do nothing but disturb its local residents would be ridiculous.

---

**Resident 30**

**From:** [REDACTED]

**Sent:** 08 December 2023 14:08

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Objections Reference 295333/CT4: Co-op Live Etihad Campus

To: Manchester/licensing Reference 295333/CT4: Co-op Live Etihad Campus

From: [REDACTED]

I wish to object to this licence and outline my reasons on the following grounds:

The prevention of crime and disorder

I am [REDACTED] to improve our local communities with regards to helping to prevent crime and disorder. The adjacent area to Co-op Live of Miles Platting already has a significant level of ASB, drug dealing, drug related crime and alcohol related disorder. It is my opinion that the excessive licencing hours applied for are unsuitable for a residential area already tackling related issues and therefore will serve to aggravate and increase them.

The prevention of public nuisance

The infrastructure of the adjacent residential area is not suited to the proposed excessive licencing hours. Existing public transport systems around Co-op Live do not run beyond midnight (or 01.00 at weekends). Therefore, as a local resident who is [REDACTED] I am concerned by the possibility of drink driving causing damage to property and excessive pavement parking in the adjacent area. Furthermore, the adjacent residential area is ill-suited to increased footfall of crowds specially making their way home in the small hours. It is ill-equipped for ASB including public urination and littering as there are no public conveniences and extremely scarce litter bins. It is my opinion that the excessive licencing hours applied for are unsuitable for a residential area and would be highly detrimental to the wellbeing of local residents and the cleanliness and safety of their property and the few open green spaces available.

I trust my opinions and objections will be considered on this application.

Kind regards.

[REDACTED]

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**Resident 31**

**From:** [REDACTED]

**Sent:** 08 December 2023 13:39

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** Reference 295333/CT4

Dear licensing team,

I write to you regarding licensing application

295333/CT4: Co-op Live, Etihad Campus.

As a resident in the local vicinity to this new arena, I object to the excessive licensing request. Approving these will increase the anti social behaviour and abuse we receive in the area, that is already a known issue.

This license request is in violation of:

- the prevention of public nuisance
- public safety and
- the prevention of crime and disorder

Thank you

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

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**Resident 32**

**From:** [REDACTED]  
**Sent:** 08 December 2023 16:48  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** Re: 295333/CT4 objection

Hi Chloe,

Thank you for the quick reply, it's

[REDACTED]

Thanks

[REDACTED]

**On Fri, 8 Dec 2023, 16:47 Premises Licensing,**

**<Premises.Licensing@manchester.gov.uk> wrote:**

Hello [REDACTED]

Thank you for your email. If possible, please provide your address too - this can assist the committee when considering your representation.

Kind Regards,

[REDACTED]

**From:** [REDACTED] >  
**Sent:** 08 December 2023 16:27  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Subject:** 295333/CT4 objection

Hello

I have lived in Miles Platting near the Etihad stadium for the last 11 years. I have not objected to the application for the Co-Op Arena and have understood the need for new development and changes to parking arrangements locally to support this.

However, licensing the premises for all areas of love entertainment, late night refreshment and alcohol until 4am or 5am every night and for 24hrs 12 times a year is completely unacceptable. The noise from the existing Etihad site carries a significant distance. For daytime football matches and occasional evening concerts and events this is understood and accepted. I understood the Co-op Arena site would be similar. This is not similar.

It will create a potentially daily public nuisance with 1000s of people making significant noise at the site and leaving the site at all hours of the night through a

generally quiet and residential area. It will result in increased crime and disorder given the application covers serving alcohol through the night too. It will compromise public safety both for those attending the venue and those living locally. For example my daughter gets up before 7am to walk to get the school bus. This will not be safe if there are large numbers of drunk people still travelling home at this hour. If they have travelled by car because there are no overnight tram services this is even more problematic as they will be tempted to drink and drive (crime, safety and disorder issues).

If the license was until midnight (when there would still be trams to get visitors away from the site) or even occasionally 1am this might be more reasonable but the potential daily frequency of all night drinking, noise and disorder is totally out of place for this area.

I hope you will consider carefully the significant issues approving this application would cause and in particular consider whether the proposed hours and frequency are appropriate for local residents.

Thank you

██████████

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## Resident 33

**From:** [REDACTED]

**Sent:** 08 December 2023 17:48

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** 295333/CT4 objection

Hello,

I have lived in Miles Platting near the Etihad stadium for over 11 years. I have not objected to the application for the Co-Op Arena and have understood the need for new development and changes to parking arrangements locally to support this.

However, licensing the premises for all areas of live entertainment, late night refreshments and alcohol until 4am or 5am every night and for 24hrs 12 times a year is completely unacceptable. The noise from the existing Etihad site carries a significant distance. For daytime football matches and occasional evening concerts and events this is understood and accepted. I understood the Co-op Arena site would be similar. This is not similar.

It will create a potentially daily public nuisance with 1000s of people making significant noise at the site and leaving the site at all hours of the night through a generally quiet and residential area. It will result in increased crime and disorder given the application covers serving alcohol through the night too. It will compromise public safety both for those attending the venue and those living locally. For example my daughter gets up before 7am to walk to get the school bus. This will not be safe if there are large numbers of drunk people still travelling home at this hour. If they have travelled by car because there are no overnight tram services this is even more problematic as they will be tempted to drink and drive (crime, safety and disorder issues).

If the license was until midnight (when there would still be trams to get visitors away from the site) or even occasionally 1am this might be more reasonable but the potential daily frequency of all night drinking, noise and disorder is totally out of place for this area.

I hope you will consider carefully the significant issues approving this application would cause and in particular consider whether the proposed hours and frequency are appropriate for local residents.

Many thanks,

[REDACTED]

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**Resident 34**

**From:** [REDACTED]

**Sent:** 08 December 2023 20:19

**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>

**Subject:** PREMISES LICENCE APPLICATION 295333/CT4

Reference: 295333/CT4

Premises: Co-op Live, Etihad Campus, Manchester, M11 3FF

Applicant: Eastlands Arena Limited

I object to the excessively late opening hours requested by the applicant.

I consider that the Co-op Live Arena should be licensed until midnight only, on all dates whether hosting Co-op Live or other events.

Proximity to a substantial residential area on the route to the city centre means that, if the venue were to operate past midnight:

- a) the noise nuisance from the Arena would be insufferable for many hundreds of residents, and
- b) dispersal of the attending crowds would create nuisance and potential crime and disorder.

My grounds for objection therefore include: a) the prevention of public nuisance, b) the prevention of crime and disorder and c) public safety.

[REDACTED]

8 Dec 2023 at 20:20h

[REDACTED]

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## Resident 35

**From:** [REDACTED]  
**Sent:** 08 December 2023 19:44  
**To:** Premises Licensing <Premises.Licensing@manchester.gov.uk>  
**Cc:** June Hitchen <cllr.june.hitchen@manchester.gov.uk>  
**Subject:** Reference: 295333/CT4 - Licensing Objection

Dear Sirs,

Further to recent notification from local Ward Councillors regrading the above Co-op Live, Etihad Campus application I confirm, on behalf of my family, my objection to the proposed provision of late night refreshment, especially the notion of supplying alcohol into the early hours of the morning.

We, as a family, do expect to utilise the facilities of the Co-op Live arena and are looking forward to the varied performances and events that the arena was originally promoted as supplying. However, as we are also located within the immediate area of the arena we find the proposed licensing hours unduly excessive and are very conscious of the potential for negative effects such an approval would bring into the area.

We have already seen increased footfall, and more general traffic, disrupting the area around the Etihad Campus both before and after football matches and also live events held within the stadium itself including, but not limited to singing and chanting, vehicle noise / horns and more general public nuisance with scuffles/arguments, sometimes past midnight. The recently approved upgrades to the stadium capacity itself, which I must say I did not object to, will no doubt add to this but to add all-night drinking next door can only lead to the expectation of increased public disorder and is considered a reckless insult to local residents if approved by the council.

Reading through the summary application at [https://www.manchester.gov.uk/info/200063/licences\\_and\\_permissions/582/ancoats\\_and\\_beswick\\_-\\_current\\_licence\\_applications/2](https://www.manchester.gov.uk/info/200063/licences_and_permissions/582/ancoats_and_beswick_-_current_licence_applications/2), it reads like the basis for a resurgence of all-night raves, reminiscent of Bowlers in Trafford Park, near-unfettered drinking, and the potential average of 24/7 drinking once a month surely cannot be what was originally envisaged for a stadium built in the middle of multiple residential districts.

The proposal also includes for the sale of alcohol that may be consumed off-premises. It clearly encourages drinking on the local streets - despite alcohol bans already being present.

"Please come to our arena and eat and drink as much as you want until the wee-small hours. Then buy some more to take away with you - BUT DON'T drink it on the streets".

Really? What an absolute disgrace! This is surely anti-social behaviour 101.

To reiterate: The approval of this licence in the proposed form is going to bring public nuisance, an increase to disorder and crime - potentially targeted crime to the area and should not be approved.

